

# UPS Employee Shipping Promotion FAQs

## Who is eligible for this promotion?

All current UPS employees with access to UPSers.com, including union employees, located in Canada are eligible to participate in the Employee Shipping Promotion. Third party resellers, franchisees, employees of franchisees, contingent workers (including temporary workers, outsourced workers, and independent contractors) and UPS vendors are not eligible. Eligible employees who register for the Employee Shipping Promotion may, in UPS's sole discretion, continue to be eligible for the promotion following separation from employment with UPS for such period as UPS determines in its sole discretion.

## Where do I find the UPS Employee Shipping Promotion?

The UPS Employee Shipping Promotion can be accessed by login into UPSers.com ([www.upsers.com](http://www.upsers.com)). Located in the Employee Discount section, you will find the link that takes you to your sign-up process to get you setup and start saving.

## Is the sign-up process quick and easy?

Yes. It only takes a couple of minutes to complete the online enrollment.

## What happens after I open a UPS account?

After your online enrollment, you'll automatically receive your new UPS account number. You can immediately start shipping with your new UPS Employee Shipping Promotion rates.

## How will I know when the discounts have been applied to my account?

After you enroll, you will receive immediate confirmation that shows that your new UPS account is ready for shipping and a follow-up email will also follow.

## Is the shipping discount available at The UPS Store®?

No, these shipping discounts are not available at The UPS Store® locations. Only GLR (general list rates) or local in-store offers are available at your local The UPS Store location.

## How do I pay for my shipment?

In order for the discount to apply all shipments must be billed to your UPS account. Once you receive your UPS invoice you can register for UPS Billing Center to process your payment online.

## If for any reason I decide I want to opt out of my UPS Employee Shipping Promotion, is it complicated?

Not at all. Just call 1-800-742-5877 and ask to have your account removed from the promotion or cancelled all together.