



2024 Year-End Holiday Schedule for North American Air Freight



During the holiday season, the volume of shipments moved in our network surges, especially during U.S. Thanksgiving week, the week after U.S. Thanksgiving and the peak Christmas week, resulting in potential delays.

UPS® would like to help make it easier for you to manage your freight with our Holiday Schedule. For any questions, please contact your UPS representative or your local UPS Global Freight Forwarding service centre.

U.S. THANKSGIVING

CHRISTMAS

NEW YEAR'S

Wednesday, November 27

Normal UPS pickup and delivery.

Thursday, November 28

Normal UPS pickup and delivery service in Canada.
No UPS pickup or delivery service in the U.S.*

Friday, November 29

Normal UPS pickup and delivery.

Saturday, November 30

Canada: UPS delivery service available only for shipments marked "Saturday Delivery", where available.
U.S.: UPS delivery service available only for shipments marked "Saturday Delivery".

Friday, December 20

Normal UPS pickup and delivery.

Saturday, December 21

Canada: UPS delivery service available only for shipments marked "Saturday Delivery", where available.
U.S.: UPS delivery service available only for shipments marked "Saturday Delivery".

Tuesday, December 24

Normal UPS delivery service; no UPS pickup unless prearranged by 12:00p.m. on Dec. 23*

Wednesday, December 25

No UPS pickup or delivery service. *

Thursday, December 26

No UPS pickup or delivery service in Canada.*
Normal pickup and delivery service in the U.S.

Friday, December 27

Normal UPS pickup and delivery.

Saturday, December 28

Canada: UPS delivery service available only for shipments marked "Saturday Delivery", where available.
U.S.: UPS delivery service available only for shipments marked "Saturday Delivery".

Tuesday, December 31

Normal UPS delivery service; no UPS pickup unless prearranged by 12:00p.m. on Dec. 30*

Wednesday, January 1, 2025

No UPS pickup or delivery service.*

Thursday, January 2, 2025

Normal UPS pickup and delivery.

*UPS Express Critical® is available for urgent air freight shipments.

Delivery time commitments adjusted: Delivery time commitments for all eligible UPS® North American Air Freight shipments picked up between Nov. 25, 2024 - Jan. 4, 2025 will be changed to be delivered by the end of day for the service selected. See [UPS Supply Chain Solutions/Terms & Conditions](#) for additional information, limitations and exclusions.

Time-in-transit notes: On UPS holidays – November 28 (U.S.); December 25; December 26 (Canada); and January 1 – there will be no movement of any freight tendered to UPS. As a result, shipments in transit over these holidays may have an additional day in transit time.

UPS EXPRESS CRITICAL®
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