

REPUBLIC OF SOUTH AFRICA ADDENDUM

This South African Addendum (**South African Addendum**) applies in relation to the processing of personal information by the UPS responsible parties listed below in the Republic of South Africa and supplements the information set out in the UPS Privacy Notice. In case of any inconsistencies between this South African Addendum and the rest of the UPS Privacy Notice, this South African Addendum shall prevail.

1. Responsible Parties

UPS's responsible party that may process personal information from time to time include (but is not limited to):

- UPS SCS South Africa Proprietary Limited (incorporated in South Africa), registration number 1999/003858/07

2. Personal information of juristic persons

In addition to the individual personal information collected as set out in this Privacy Notice, we process information relating to South African juristic persons, which information may constitute personal information for purposes of the Protection of Personal Information Act of South Africa. The personal information relating to South African juristic persons we may process includes:

- A company's or other juristic persons' name, address, telephone number, email address, company's registration number, and company contact's name;
- A company's or other juristic person's incorporation documents, B-BBEE certificates, and bank account details;
- A company's or other juristic person's representative's details, including their name, email, telephone numbers, job title, job function and details relating to the area of work;
- A company's or other juristic person's product or specification requirements; and
- Information relating to product support, to the extent that this information is identifiable.

We collect the information directly from the juristic person concerned or its representatives when they make use of the UPS websites, when preparing and concluding agreements and during implementation or use of our services.

3. Purposes and legal basis for the processing of personal information of juristic persons

The purposes of the processing of the above personal information include:

- To identify clients and prospective customers;
- To market and sell products to clients;
- To invoice and collect from clients;
- To comply with applicable statutory obligations; and
- To carry out and manage our business operations and for any other legitimate business purposes.

Generally, we process the above personal information for purposes of the performance of a contract with a customer, or where we have the consent of the customer or the juristic person concerned, or on the basis that it is in our legitimate interests or that of a third party to whom the information is supplied for purposes of, amongst other things, supporting access to and use of our services.

The personal information of juristic persons may be shared with third parties and transferred to countries outside of South Africa. Please see the relevant provisions of the Privacy Notice in this regard.

4. Laws authorising the collection of the personal information

The legislation in terms of which personal information of individuals or juristic persons may be required to be processed includes:

- The Financial Intelligence Centre Act, 2001;
- The Income Tax Act, 1962; and
- The Company's Act, 2008.

5. Your rights

In addition to your rights specified in the Privacy Notice above, you also have the following rights:

- the right to submit a complaint to the South African Information Regulator regarding alleged interference with the protection of your personal information; and
- the right to institute civil proceedings regarding the alleged interference with the protection of your personal information.

6. Supply of Personal Information

If we process your personal information based on your consent, you are free to decide whether (or not) to give this consent. In other words, the supply of your personal information will be voluntarily. If you fail to provide us with your personal information, we may not be

able to manage our relationship with you, render our services to you and/or proceed with your request to enter into a contract with us, either in whole or in part.

Where we ask you to provide personal information to comply with a legal requirement or to perform a contract with you, we will inform you that the provision of your personal information is mandatory and the possible consequences if you do not provide your personal information.

7. Special Personal Information

To the extent applicable, information relating to an individual's religious or philosophical beliefs, race or ethnic origin, trade union membership, political persuasion, health or sex life, biometric information or criminal behaviour (including any photographs or video recordings), may be considered as special information in accordance with applicable South African law. Where applicable, we will use an individual's special personal information for the purposes stated in this Privacy Notice, or as otherwise notified to you from time to time.

8. Contact Us

If you have any questions or concerns about this South African Addendum or the Privacy Notice, you may contact the Information Officer Christopher Lang at globalprivacy@ups.com or in accordance with the information provided in the Privacy Notice under "How to Contact Us". We will reply to your request within a reasonable period of time and may require you to verify your identity.