

UPS® Demand Surcharge

August 23, 2024 Update

UPS Demand Surcharge¹ was previously introduced as a response to increased demand for air freight capacity and increased costs to maintain service, resulting from prevailing market conditions.

UPS Demand Surcharge

Please be informed that effective September 15, 2024, and until further notice, UPS Demand Surcharge will be suspended for all Asia Pacific² exports and imports. See tables below for more information on the applicable Demand Surcharges that will still apply on selected lanes until September 14, 2024.

Demand Surcharges are subject to change and high demand periods may be extended or otherwise changed. Shippers should continue to check ups.com/rates/au for updates prior to tendering shipments.

For more information on Demand Surcharges applicable on shipments to or from other countries or territories, please visit the respective countries or territories UPS.com rate pages.

¹Applicable to shipments billed on a Freight Collect, Prepaid and Third Party basis. Those billed on a Freight Collect and Third Party basis will be charged in the currency where payors are located. Charges to a Third Party payor's account in a foreign currency will be converted to the payor's currency using a weekly exchange rate secured through Major Money Centre Banks, plus an exchange fee equal to 0.75% of the amount converted.

²Asia Pacific refers to Australia, China Mainland, Hong Kong SAR, Indonesia, Japan, South Korea, Macau SAR, Malaysia, Philippines, Singapore, Taiwan, China, Thailand and Vietnam.

Please note that Demand Surcharge is only applicable on international shipments, and applies in addition to existing rates, charges, fees and surcharges including UPS Fuel Surcharge.

The following Demand Surcharges will be applied in local currency as a rate per kilogram based upon the billable weight of the shipment, at increments of 0.5kg.

Demand Surcharge per Kilogram from June 30, 2024 until September 14, 2024

For export shipments from Australia to global destinations:

Destination	UPS Worldwide Express®1/ Expedited®	UPS Worldwide Express Freight ^{®2}
America ³ & Mexico	Suspended until further notice	Suspended until further notice
Europe ⁴		
India		
Asia Pacific ⁵		
New Zealand		
Rest of World		

For import shipments from global origins into Australia:

Origin	UPS Worldwide Express®1/ Expedited®	UPS Worldwide Express Freight ^{®2}
Mexico	2.40	4.90
Rest of World*	0.20	0.50
America ³	Suspended until further notice	Suspended until further notice
Canada		
Europe ⁴		
India		
New Zealand		
Asia Pacific ⁵		

^{*}From June 30, 2024 until September 14, 2024, Latin America charges demand surcharge for international shipments regardless of billing term. Latin America refers to Antigua and Barbuda, Anguilla, Argentina, Aruba, Barbados, St. Barthelemy, Bermuda, Bolivia, Bonaire, St. Eustatius, Saba, Brazil, Bahamas, Chile, Colombia, Costa Rica, Curacao, Dominica, Dominican Republic, Ecuador, Grenada, Guadeloupe, Guatemala, Guyana, Honduras, Haiti, Jamaica, St. Kitts & Nevis, Cayman Islands, St. Lucia, Martinique, Montserrat, Nicaragua, Panama, Peru, Paraguay, Puerto Rico, Suriname, El Salvador, St. Maarten, St. Martin, Turks & Caicos Is., Trinidad & Tobago, Uruguay, St. Vincent & the Grenadines, Venezuela, U.S. Virgin Islands and British Virgin Is.

¹UPS Worldwide Express[®] consist of UPS Worldwide Express Plus[®] and UPS Worldwide Express Saver[®].

²UPS Worldwide Express Freight[®] consist of UPS Worldwide Express Freight[®] Midday.

³America refers to the United States of America.

⁴Europe refers to Albania, Andorra, Armenia, Austria, Belarus, Belgium, Bosnia and Herzegovina, Bulgaria, Channel Island, Croatia, Cyprus, Czech. Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Gibraltar, Greece, Guernsey, Hungary, Iceland, Ireland, Israel, Italy, Kosovo, Latvia, Lithuania, Luxembourg, Malta, Moldova, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, Russia, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine and United Kingdom.

⁵Asia Pacific refers to China Mainland, Hong Kong SAR, Indonesia, Japan, South Korea, Macau SAR, Malaysia, Philippines, Singapore, Taiwan, China, Thailand and Vietnam.