

Missing Parcel Level Detail Fee

To ensure the efficient performance of all UPS services, we will effective 20th October 2024, be introducing a new Missing Parcel Level Detail (PLD) fee.

- The fee will be charged at \$4.40 per parcel for both domestic and international services (check the table below for local currency).
- The fee will be charged on those parcels, where a shipper does not provide a timely upload of all applicable PLD information to UPS, before driver pickup.
- To avoid this charge, it is essential that you transmit all applicable information (including, but not limited to, recipient's full name, complete delivery address, shipment weight and dimensions) to UPS, before the parcels are picked up by our drivers.

Countries	Currency	Fee
Europe	EUR	4.00
Great Britain	GBP	3.50
Poland	PLN	18.00
Switzerland	CHF	3.90
Sweden	SEK	46.00
India	INR	374.00
Denmark	DKK	30.00
Czech Republic	CZK	103.00
Hungary	HUF	1,630.00
Norway	NOK	47.00