



# 2025 UPS® Tariff Guide



For business customers located in Albania.

Effective from 22 December 2024, RATES IN EUR (excl. VAT and taxes).

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## UPS SERVICE LEVELS

**UPS Express Plus** – early morning delivery for international shipments

*Our fastest international service, ideal for your most time-sensitive shipments.*

**UPS Express** – international time- and day-definite delivery

*The express service for time-sensitive documents, packages and multi-package shipments.*

**UPS Express Saver®** – fast and economical delivery for international shipments

*Available to over 200 countries and territories.*

**UPS Expedited** – scheduled day-definite delivery to destinations outside Europe

*A cost-efficient service for less urgent international shipments.*

This is the current version as at the date of publication of this Guide. The latest version, which shall always be the applicable one for new shipments, may be found at [www.ups.com](http://www.ups.com).

Please note that the rates provided in this guide exclude customs duties, taxes, clearance-related charges, VAT and all surcharges. The rates specified pertain exclusively to business transactions. However, all other information in this guide applies to all customers, regardless of whether they are businesses or consumers. For consumer rates and further information, please visit [UPS.com](http://UPS.com).

## UPS Terms and Conditions of Carriage

All shipments are governed by the UPS Terms and Conditions of Carriage (“Conditions of Carriage”), which are available on the relevant UPS.com website. For shipments originating in the United Kingdom, please refer to the applicable Conditions of Carriage on [UPS.com](http://UPS.com). In case of any discrepancies, the online Conditions of Carriage take precedence.

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## 1. CHOOSING THE RIGHT SERVICE

**Determine which service levels are available to and from a particular location:**

- 1 Find the location you are sending to or receiving from.
- 2 A service level is generally available when there is a zone number in the sending or receiving column of the country of your choice.
- 3 Note the zone number for later reference when calculating the cost.
- 4 Use the **sending zone columns** when shipping charges are billed to a party in the sending country.
- 5 Use the **receiving zone columns** when the shipping charges are billed to a party in the receiving country.

# Zone tables

The following tables list which service options are available to and from a particular destination and origin and are also used to identify a shipment's zone number. You will need the zone numbers when calculating the cost of your shipment.

### Sending or receiving

Use the **sending** zone columns when the shipping charges are billed to a party in the sending country\*.

Use the **receiving** zone columns when the shipping charges are billed to a party in the receiving country\*.

### Using the zone table

- 1 Find the location you are sending to or receiving from.
- 2 A service is generally available when there is a zone number in the sending or receiving column of the country of your choice.
- 3 Note the zone number for later reference when calculating the cost.

+ Extended or remote area charge may apply to certain areas.

Please note that extended or remote locations are subject to change.

Country	Country Code	Sending Zones			Receiving Zones			Expedited
		Express Plus	Express	Express Saver	Express Plus	Express	Express Saver	
<b>A</b>								
Afghanistan	AF			10	10	10	10	
Algeria	DZ		11	11	11	11	11	
American Samoa	AS		11	11	11	11	11	
Andorra	AD		7	7				
Angola	AO			12	12	12	12	
Anguilla	AI			11	11	11	11	
Antigua and Barbuda	AG			11	11	11	11	
Argentina	AR	+	10	10	10	10	10	210
Armenia	AM		8	8	8	8	8	
Aruba	AW			11	11	11	11	
Australia	AU	+	10	10	10	10	10	210
Austria	AT	+	2	2	2	2	2	202
Azerbaijan	AZ			8	8	8	8	
Azores	PT	+		3			3	203
<b>B</b>								
Bahamas	BS	+	11	11	11	11	11	
Bahrain	BH		10	10	10	10	10	210
Bangladesh	BD	+		11	11	11	11	
Barbados	BB		11	11	11	11	11	
Barbuda (Antigua)	AG			11	11	11	11	
Belarus (Byelorussia)	BY	+	8	8	8	8	8	
Belgium	BE		3	3	3	3	3	203
Belize	BZ			11				
Benin	BJ			12	12	12	12	
Bermuda	BM		11	11	11	11	11	
Bolivia	BO		11	11	11	11	11	
Bonaire	BQ			11	11	11	11	
Bosnia-Herzegovina	BA		1	1	1	1	1	
Botswana	BW			12	12	12	12	
Brazil	BR	+	10	10	10	10	10	210
British Virgin Islands	VG			11	11	11	11	
Brunei	BN	+	11	11	11	11	11	
Bulgaria	BG		3	3	3	3	3	203
Burkina Faso	BF			12	12	12	12	
Burundi	BI			12	12	12	12	
<b>C</b>								
Cambodia	KH	+	11	11	11	11	11	
Cameroon	CM			12	12	12	12	
Canada	CA	+	7	7	7	7	7	207
Canary Islands	IC	+		8		8	8	208
Cape Verde Islands	CV			12	12	12	12	
Cayman Islands	KY		11	11	11	11	11	
Central African Republic	CF			12				
Ceuta	ES	+		8				
Chad	TD			12	12	12	12	
Channel Islands (Guernsey)	GG		7	7	7	7	7	207
Channel Islands (Jersey)	JE		7	7	7	7	7	207
Chile	CL	+	10	10	10	10	10	210
China, People's Republic of	CN	+	9	9	9	9	9	209
Colombia	CO	+	11	11	11	11	11	211

Country	Country Code	Sending Zones			Receiving Zones			
		Express Plus	Express	Express Saver	Express Plus	Express	Express Saver	Expedited
Comoros	KM			12	12	12	12	
Congo (Brazzaville)	CG			12	12	12	12	
Congo, Democratic Republic of	CD			12	12	12	12	
Cook Islands	CK			12				
Costa Rica	CR	+	11	11	11	11	11	211
Côte d'Ivoire (Ivory Coast)	CI			12	12	12	12	
Croatia	HR	+	1	1	1	1	1	201
Curaçao	CW			11	11	11	11	
Cyprus	CY		5	5	5	5	5	
Czech Republic	CZ	+	3	3	3	3	3	203
<b>D</b>								
Denmark	DK	+	3	3	3	3	3	203
Djibouti	DJ			12	12	12	12	
Dominica	DM			11	11	11	11	
Dominican Republic	DO	+	11	11	11	11	11	211
<b>E</b>								
Ecuador	EC	+	11	11	11	11	11	211
Egypt	EG		11	11	11	11	11	211
El Salvador	SV	+		11	11	11	11	211
England	GB	+	3	3	3	3	3	203
Equatorial Guinea	GQ			12				
Eritrea	ER			12	12	12	12	
Estonia	EE		4	4	4	4	4	204
Ethiopia	ET			12	12	12	12	
<b>F</b>								
Faroe Islands	FO			10				
Finland	FI	+	3	3	3	3	3	203
France	FR	+	3	3	3	3	3	203
French Guiana	GF			11	11			
<b>G</b>								
Gabon	GA			12	12	12	12	
Gambia	GM			12	12	12	12	
Gaza (West Bank)	PS			10	10	10	10	210
Georgia	GE	+	8	8	8	8	8	
Germany	DE	+	2	2	2	2	2	202
Ghana	GH			12	12	12	12	
Gibraltar	GI			7	7	7	7	
Greece	GR	+	1	1	1	1	1	201
Greenland	GL			10				
Grenada	GD			11	11	11	11	
Guadeloupe	GP	+	11	11	11	11	11	
Guam	GU			12	12	12	12	
Guatemala	GT	+	11	11	11	11	11	211
Guinea	GN			12	12	12	12	
Guinea Bissau	GW			12	12	12	12	
Guyana	GY	+		11	11	11	11	
<b>H</b>								
Haiti	HT	+		11	11	11	11	211
Holland (The Netherlands)	NL	+	3	3	3	3	3	203
Honduras	HN	+	11	11	11	11	11	211

Country	Country Code	Sending Zones			Receiving Zones			
		Express Plus	Express	Express Saver	Express Plus	Express	Express Saver	Expedited
Hong Kong	HK		10	10	10	10	10	210
Hungary	HU	+	3	3	3	3	3	203
<b>I</b>								
Iceland	IS			8	8	8	8	
India	IN	+	10	10	10	10	10	210
Indonesia	ID	+	10	10	10	10	10	210
Iraq	IQ	+		10	10	10	10	210
Ireland, Republic of	IE		3	3	3	3	3	203
Israel	IL			10	10	10	10	210
Italy	IT	+	1	1	1	1	1	201
Ivory Coast (Côte d'Ivoire)	CI			12	12	12	12	
<b>J</b>								
Jamaica	JM	+		11	11	11	11	
Japan	JP	+		10	10	10	10	210
Jordan	JO			10	10	10	10	
<b>K</b>								
Kazakhstan	KZ	+		8	8	8	8	208
Kenya	KE			11	11	11	11	211
Korea, South	KR		10	10	10	10	10	210
Kosovo	KV		1	1	1	1	1	
Kuwait	KW		10	10	10	10	10	210
Kyrgyzstan	KG			8	8	8	8	
<b>L</b>								
Laos	LA			11	11	11	11	
Latvia	LV		4	4	4	4	4	204
Lebanon	LB			10	10	10	10	
Lesotho	LS			11	11	11	11	
Liberia	LR			12	12	12	12	
Libya	LY			10	10	10	10	
Liechtenstein	LI		3	3	3	3	3	203
Lithuania	LT		4	4	4	4	4	204
Luxembourg	LU		3	3	3	3	3	203
<b>M</b>								
Macau	MO			10	10	10	10	210
Macedonia (FYROM)	MK		1	1	1	1	1	
Madagascar	MG			12	12	12	12	
Madeira	PT	+		3				203
Malawi	MW			12	12	12	12	
Malaysia	MY	+		9	9	9	9	209
Maldives	MV			12	12			211
Mali	ML			12	12	12	12	
Malta	MT		3	3	3	3	3	
Martinique	MQ			11	11	11	11	
Mauritania	MR			12	12	12	12	
Mauritius	MU			12	12	12	12	
Mayotte	YT			12	12	12	12	
Melilla	ES	+		8				
Mexico	MX	+	7	7	7	7	7	207
Moldova	MD	+	8	8	8	8	8	

## Zone tables

The following tables list which service options are available to and from a particular destination and origin and are also used to identify a shipment's zone number. You will need the zone numbers when calculating the cost of your shipment.

### Sending or receiving

Use the **sending** zone columns when the shipping charges are billed to a party in the sending country\*.

Use the **receiving** zone columns when the shipping charges are billed to a party in the receiving country\*.

### Using the zone table

- 1 Find the location you are sending to or receiving from.
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+ Extended or remote area charge may apply to certain areas.

Please note that extended or remote locations are subject to change.

Country	Country Code	Sending Zones			Receiving Zones			Expedited
		Express Plus	Express	Express Saver	Express Plus	Express	Express Saver	
Monaco	MC		3	3	3	3	3	203
Mongolia	MN			8	8	8	8	
Montenegro	ME	1	1	1	1	1	1	
Montserrat	MS			11	11	11	11	
Morocco	MA		12	12	12	12	12	211
Mozambique	MZ			12	12	12	12	
Myanmar	MM		11	11		11	11	211
<b>N</b>								
Namibia	NA		12	12	12	12	12	
Nepal	NP	+		11	11	11	11	
Netherlands, The (Holland)	NL	+	3	3	3	3	3	203
Nevis (St. Kitts)	KN			11	11	11	11	211
New Caledonia	NC			12	12	12	12	
New Zealand	NZ	+		11	11	11	11	211
Nicaragua	NI			11	11	11	11	211
Niger	NE		12	12	12	12	12	
Nigeria	NG	+	11	11	11	11	11	211
Northern Ireland	GB			3	3	3	3	203
Northern Mariana Islands	MP	+		12	12	12	12	
Norway	NO	+	4	4	4	4	4	204
<b>O</b>								
Oman	OM		10	10	10	10	10	210
<b>P</b>								
Pakistan	PK	+	10	10	10	10	10	210
Panama	PA	+		11	11	11	11	211
Paraguay	PY			11	11	11	11	
Peru	PE	+		11	11	11	11	211
Philippines	PH	+	8	8	8	8	8	208
Poland	PL	+	3	3	3	3	3	203
Portugal (excluding Azores and Madeira)	PT	+	3	3	3	3	3	203
Puerto Rico	PR	+		7	7	7	7	207
<b>Q</b>								
Qatar	QA		10	10	10	10	10	210
<b>R</b>								
Reunion	RE		12	12	12	12	12	
Romania	RO		3	3	3	3	3	203
Rota (Northern Mariana Islands)	MP	+		12	12	12	12	
Russia - Below postcodes 101000 - 453999, 460000 - 619999	RU	+	7	7	7	7	7	207
Russia (other postcodes)	RU	+	8	8	8	8	8	208
Rwanda	RW			12	12	12	12	

Country	Country Code	Sending Zones			Receiving Zones			Expedited
		Express Plus	Express	Express Saver	Express Plus	Express	Express Saver	
<b>S</b>								
Saba	BQ			11	11	11	11	
Saipan (Northern Mariana Islands)	MP		12	12	12	12	12	
Samoa	WS		12	12	12	12	12	
San Marino	SM	+		6	6	6	6	206
Saudi Arabia	SA		10	10	10	10	10	210
Scotland	GB	+		3	3	3	3	203
Senegal	SN			12	12	12	12	
Serbia	RS		1	1	1	1	1	
Seychelles	SC			12	12	12	12	
Sierra Leone	SL			12	12	12	12	
Singapore	SG	+	10	10	10	10	10	210
Slovak Republic	SK		3	3	3	3	3	203
Slovenia	SI		1	1	1	1	1	201
South Africa	ZA	+	11	11	11	11	11	211
Spain (excluding Canary Islands, Ceuta and Melilla)	ES	+	3	3	3	3	3	203
Sri Lanka	LK	+		11	11	11	11	
St. Barthelemy	BL			11	11	11	11	
St. Christopher (St. Kitts)	KN			11	11	11	11	211
St. Croix (US Virgin Islands)	VI			11	11	11	11	
St. Eustatius	BQ			11	11	11	11	
St. John (US Virgin Islands)	VI			11	11	11	11	
St. Kitts (St. Christopher)	KN			11	11	11	11	211
St. Lucia	LC			11	11	11	11	211
St. Maarten	SX			11	11	11	11	
St. Martin (Guadeloupe)	SX			11	11	11	11	
St. Thomas (US Virgin Islands)	VI			11	11	11	11	
St. Vincent and the Grenadines	VC			11	11	11	11	
Suriname	SR			11	11	11	11	
Swaziland	SZ			11	11	11	11	
Sweden	SE	+	3	3	3	3	3	203
Switzerland	CH	+	3	3	3	3	3	203
<b>T</b>								
Taiwan	TW	+	8	8	8	8	8	208
Tajikistan	TJ	+		8				
Tanzania	TZ			12	12	12	12	
Thailand	TH	+	10	10	10	10	10	210

Country	Country Code	Sending Zones			Receiving Zones			Expedited
		Express Plus	Express	Express Saver	Express Plus	Express	Express Saver	
Tinian (Northern Mariana Islands)	MP	+			12	12	12	12
Togo	TG				12	12	12	12
Tortola (British Virgin Islands)	VG				11	11	11	11
Trinidad and Tobago	TT	+		11	11	11	11	11
Tunisia	TN			11	11	11	11	11
Türkiye	TR		6	6	6	6	6	206
Türkmenistan	TM				8			8
Turks and Caicos Islands	TC				11	11	11	11
<b>U</b>								
Uganda	UG				12	12	12	12
Ukraine	UA	+	8	8	8	8	8	8
Union Island (St. Vincent and the Grenadines)	VC				11	11	11	11
United Arab Emirates	AE		10	10	10	10	10	210
United Kingdom	GB	+						
- England	GB	+	3	3	3	3	3	203
- Northern Ireland	GB				3	3	3	203
- Scotland	GB	+		3	3	3	3	203
- Wales	GB			3	3	3	3	203
United States	US	+	7	7	7	7	7	207
Uruguay	UY				11	11	11	11
Uzbekistan	UZ				8	8	8	8
<b>V</b>								
Venezuela	VE	+			11	11	11	11
Vietnam	VN	+	11	11	11	11	11	211
Virgin Gorda (British Virgin Islands)	VG				11	11	11	11
Virgin Islands (US)	VI				11	11	11	11
<b>W</b>								
Wales	GB			3	3	3	3	203
West Bank (Gaza)	PS				10	10	10	210
<b>Y</b>								
Yemen, Republic of	YE				10	10	10	10
<b>Z</b>								
Zambia	ZM				12	12	12	12
Zimbabwe	ZW				12	12	12	12

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## 2. DETERMINING THE RATE - SENDING SHIPMENTS

UPS shipping rates are determined by a shipment's service level, zone number, weight, content and specific additional charges.

### **How to calculate your shipment rate:**

- 1 Make sure that you are in the correct section. The sending rates in this section apply to any outbound domestic and international shipments when the shipping charges are billed to a party in the **sending country**.
- 2 Determine the billable weight.
- 3 Find the chart for the service level of your choice.
- 4 Find your shipment type in the chart (UPS Express Envelopes, documents or packages).
- 5 Look up the rate that applies to the billable weight and zone for your shipment.
- 6 Note any additional costs, including charges for optional services.

### **Important**

For inbound shipments, please ensure that the shipper records your UPS account number on the UPS shipping documents.

### **Changes to rates and additional charges**

In order to respond to evolving costs and taxes and to ensure a competitive service, UPS reserves the right to amend or introduce rates and charges. A minimum of 10 days notice will be provided.



# How to use this section

Rates in this section apply when the shipping charges are billed to a party in the **sending country**.

**Zone**

To determine the zone number, see [Worldwide zones](#).

**Billable weight – for small package shipments**

Billable weight is the weight used to calculate the rate. For domestic and international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.

**How To Calculate Billable Weight**

**Determine Actual Weight:** Use any standard scale to determine the actual weight of your package. Increase any fraction to the next half kilogram.

**Determine Dimensional Weight:** Divide the cubic size of your package (length x width x height, rounding each measurement to the nearest whole centimetre) in centimetres by 5,000. Refer to the figure at the bottom of this page. Increase any fraction to the next half kilogram.

**Determine Billable Weight:** Compare the package's actual weight to its dimensional weight. The larger of the two weights is the billable weight and should be used to calculate the rate.

For multiple-package shipments, total the billable weight of all packages in the shipment.

**Additional charges**

These rates are exclusive of any additional charges, such as charges for extended or remote area delivery or any optional services. Please see [Additional Services & Charges](#) for more details.

UPS Express Plus shipments exceeding a certain value, as designated by European Commission regulations, will be delivered by 12.00 noon the second business day to the following European Union (EU) countries: Czech Republic, Estonia, Greece, Hungary, Lithuania, Poland, Slovak Republic and Slovenia.

For more information, contact your local UPS office.

**Tax**

These rates are exclusive of tax. Where applicable, VAT will be charged at the standard rate.

**Arrange a collection**

To arrange a collection please call your local UPS office.

**UPS Express Envelope**

For correspondence, documents and electronic media only.

**Letter weight limit**

Letter rates apply for domestic and international documents, correspondence and electronic media shipments that do not exceed 0.5 kg sent in a UPS Express® Envelope. Domestic, import and export letters above 0.5kg and less than or equal to 5kg will be billed the document rate. Domestic, import and export letters above 5kg will be billed the package rate.

**Maximum weight**

The maximum weight for an individual package is 70kg.

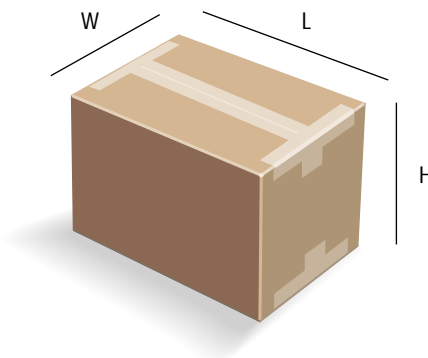
To determine the rate for a shipment with multiple packages weighing in total more than 70kg or multiply the total weight (rounded up to the next whole kilogram) by the appropriate price per kilogram shown.

The amount billed will be the result of the calculation, or the minimum rate shown, whichever is the greater.

**How to determine dimensional weight - for small package shipments**

$$\frac{L \times W \times H}{5000} = \text{Dimensional weight}$$

- L = length in cm
- W = width in cm
- H = height in cm









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## 3. DETERMINING THE RATE – RECEIVING SHIPMENTS

The rate for receiving a UPS shipment is determined by its service level, origin zone, weight and any additional charges.

Our rates in your local currency are fixed in advance to avoid the effects of currency fluctuations and allow you to manage your import shipping costs.

### **How to calculate your shipment rate:**

- 1** Make sure that you are in the correct section. The receiving rates in this section apply to any inbound domestic and international shipments when the shipping charges are billed to a party in the **receiving country**.
- 2** Determine the billable weight.
- 3** Find the chart for the service level of your choice.
- 4** Find your shipment type in the chart (UPS Express Envelopes, documents or packages).
- 5** Look up the rate that applies to the billable weight and zone for your shipment.
- 6** Note any additional costs, including charges for optional services.

### **Important**

For inbound shipments, please ensure that the shipper records your UPS account number on the UPS shipping documents.

### **Changes to rates and additional charges**

In order to respond to evolving costs and taxes and to ensure a competitive service, UPS reserves the right to amend or introduce rates and charges. A minimum of 10 days notice will be provided.

## How to use this section

Rates in this section apply when the shipping charges are billed to a party in the **receiving country**.

### Zone

To determine the zone number, see [Worldwide zones](#).

### Billable weight – for small package shipments

Billable weight is the weight used to calculate the rate. For domestic and international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.

### How To Calculate Billable Weight

**Determine Actual Weight:** Use any standard scale to determine the actual weight of your package. Increase any fraction to the next half kilogram.

**Determine Dimensional Weight:** Divide the cubic size of your package (length x width x height, rounding each measurement to the nearest whole centimetre) in centimetres by 5,000. Increase any fraction to the next half kilogram.

**Determine Billable Weight:** Compare the package's actual weight to its dimensional weight. The larger of the two weights is the billable weight and should be used to calculate the rate.

For multiple-package shipments, total the billable weight of all packages in the shipment.

### Additional charges

These rates are exclusive of any additional charges, such as charges for extended or remote area delivery or any optional services. Please see [Additional Services & Charges](#) for more details.

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For more information, contact your local UPS office.

### Tax

These rates are exclusive of tax. Where applicable, VAT will be charged at the standard rate.

### UPS Express Envelope

For correspondence, documents and electronic media only.

### Letter weight limit

Letter rates apply for domestic and international documents, correspondence and electronic media shipments that do not exceed 0.5 kg sent in a UPS Express® Envelope. Domestic, import and export letters above 0.5kg and less than or equal to 5kg will be billed the document rate. Domestic, import and export letters above 5kg will be billed the package rate.

### Maximum weight

The maximum weight for an individual package is 70kg.

To determine the rate for a shipment with multiple packages weighing in total more than 70kg or multiply the total weight (rounded up to the next whole kilogram) by the appropriate price per kilogram shown.

The amount billed will be the result of the calculation, or the minimum rate shown – whichever is the greater.









# UPS Expedited

## SCHEDULED DAY-DEFINITE DELIVERY FROM INTERNATIONAL DESTINATIONS

Packages										
Zone	201	202	203	204	206	207	208	209	210	211
EUR										
weight										
1 kg	108.20	114.45	120.20	125.70	120.90	122.20	131.55	134.00	139.15	139.65
2 kg	130.55	141.75	152.45	160.75	150.15	155.50	169.70	176.60	180.15	182.10
3 kg	152.45	165.70	180.80	190.45	174.45	184.70	201.20	212.25	217.00	219.90
4 kg	172.90	185.05	203.85	213.70	192.95	208.75	225.20	239.55	248.25	252.20
5 kg	194.25	205.40	228.20	237.90	212.25	234.00	250.45	267.80	280.80	285.55
6 kg	212.75	225.70	249.50	260.10	229.60	257.15	273.55	292.30	309.50	314.50
7 kg	230.20	245.10	269.85	281.25	246.15	279.40	295.75	315.65	336.80	342.20
8 kg	248.45	265.35	290.85	303.55	263.45	302.55	318.80	340.00	365.50	371.00
9 kg	265.80	284.55	310.90	324.45	279.65	324.45	340.75	362.95	392.70	398.40
10 kg	284.10	304.80	332.10	346.40	296.95	347.55	363.90	387.35	421.20	427.20
11 kg	299.25	319.85	351.35	367.15	314.50	367.70	383.50	409.70	445.60	452.80
12 kg	315.70	336.00	371.90	389.10	333.25	389.10	404.60	433.45	471.80	480.15
13 kg	330.40	351.00	391.05	409.70	350.50	409.15	423.95	455.60	495.95	505.55
14 kg	346.55	367.15	411.55	431.60	369.05	430.60	445.00	479.20	521.95	532.90
15 kg	361.50	381.90	430.40	451.75	386.10	450.30	464.20	500.90	545.95	557.90
16 kg	378.20	398.05	450.30	472.70	402.90	470.80	484.95	524.05	571.55	583.60
17 kg	393.10	412.75	468.60	491.70	417.80	489.35	504.00	545.10	594.60	607.25
18 kg	409.75	428.85	488.30	512.55	434.35	509.60	524.85	568.15	620.00	633.05
19 kg	424.80	443.15	506.25	531.25	449.25	527.90	543.70	589.00	642.65	656.10
20 kg	441.25	459.20	525.95	552.00	465.75	548.25	564.20	611.90	668.15	681.85
21 kg	455.65	472.80	543.85	568.55	480.45	564.95	580.90	631.90	687.15	700.60
22 kg	471.40	488.45	563.55	587.35	496.80	583.60	599.70	654.45	708.80	721.90
23 kg	485.45	502.05	580.95	603.95	511.30	600.25	616.15	674.30	727.65	740.30
24 kg	501.45	517.35	600.70	622.60	527.70	618.90	634.95	696.65	749.15	761.55
25 kg	515.40	531.00	618.05	638.85	542.05	635.20	651.05	716.25	767.70	779.75
26 kg	531.30	546.15	637.65	657.45	558.45	653.95	669.85	738.55	789.10	800.70
27 kg	545.10	559.45	654.60	673.55	572.50	670.00	685.80	758.05	807.40	818.95
28 kg	560.75	574.75	674.15	692.25	588.65	688.50	704.45	780.05	828.70	840.00
29 kg	574.40	587.85	690.90	708.10	602.65	704.55	720.15	799.25	847.10	857.70
30 kg	590.35	603.20	710.45	726.70	618.90	722.85	738.65	821.35	868.10	878.65
31 kg	604.05	615.70	723.95	742.35	630.50	737.75	753.50	838.90	884.40	895.60
32 kg	620.20	630.50	740.00	760.60	644.20	755.45	770.90	859.55	903.65	915.55
33 kg	633.95	642.65	753.45	776.35	655.65	769.95	785.50	876.95	919.80	931.95
34 kg	650.15	657.35	769.45	794.65	669.25	787.35	802.80	897.55	939.20	952.05
35 kg	663.65	669.60	782.55	810.00	680.55	801.85	817.30	914.80	954.80	968.40
40 kg	730.85	737.20	870.35	899.25	748.25	889.15	905.90	1015.40	1051.20	1069.15
45 kg	795.15	802.15	954.65	984.70	812.95	973.00	991.05	1112.05	1143.30	1165.70
50 kg	862.10	869.60	1042.15	1073.50	880.30	1059.95	1079.55	1212.35	1239.20	1266.10
55 kg	925.70	933.40	1125.40	1158.05	944.35	1142.75	1163.45	1307.90	1330.50	1361.55
60 kg	992.40	1000.70	1212.65	1246.50	1011.45	1229.40	1251.75	1407.80	1426.00	1461.50
65 kg	1055.35	1063.90	1294.95	1330.20	1074.75	1311.40	1334.80	1502.35	1516.05	1555.80
70 kg	1121.75	1130.75	1381.85	1418.45	1141.55	1397.75	1422.55	1601.95	1611.35	1655.55
75 kg	1197.85	1207.20	1475.80	1514.90	1218.30	1491.70	1519.30	1710.40	1720.40	1767.05
80 kg	1277.40	1288.25	1574.05	1615.60	1300.00	1591.30	1620.55	1824.65	1834.85	1885.35
85 kg	1352.45	1363.40	1666.20	1710.60	1375.80	1684.40	1715.50	1931.35	1943.00	1995.95
90 kg	1431.65	1443.90	1764.25	1810.75	1457.20	1783.80	1816.55	2045.35	2057.00	2112.85
95 kg	1505.40	1517.55	1854.75	1903.90	1531.45	1874.75	1909.60	2149.70	2162.10	2221.30
100 kg	1584.35	1597.15	1951.65	2003.65	1611.60	1973.30	2009.50	2262.60	2275.55	2337.75
Over 100 kg										
Price per kg	15.84	15.97	19.51	20.03	16.11	19.73	20.09	22.62	22.75	23.37
Min rate	1584.35	1597.15	1951.65	2003.65	1611.60	1973.30	2009.50	2262.60	2275.55	2337.75

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## 4. ADDITIONAL SERVICES AND CHARGES

**In this section you will find information about the additional services available from UPS.**

**These include:**

- UPS Internet Shipping
- UPS Collect on Delivery (COD)
- UPS Returns
- UPS Import Control

**How to calculate the total shipping cost:**

- 1** Calculate the shipping charge for sending or receiving a shipment (see Section 2 or Section 3).
- 2** In this section, look up the charge for any additional service that might apply to your shipment. Please note that some charges are per package and some are per shipment. All packages covered under one waybill shall be considered a single shipment.
- 3** Add the two amounts together to find the total cost for your shipment (excluding customs or excise duties and taxes).

**Unless otherwise indicated, charges for additional services will be billed to the payer and apply to all UPS service options.**

The rates and additional charges detailed in this publication are effective 22 December 2024.

The latest information can be found on the UPS website [www.ups.com](http://www.ups.com) or may be confirmed by contacting the UPS Customer Service Centre.

**Changes to rates and additional charges**

In order to respond to evolving costs and taxes and to ensure a competitive service, UPS reserves the right to amend or introduce rates and charges. A minimum of 10 days notice will be provided.

## How can UPS help me send and track my shipments?

Service	Description	Features	Fee
<b>UPS Internet Shipping</b>	Ideal for customers sending five or less small packages or freight shipments per day.	<ul style="list-style-type: none"> <li>• Easy-to-use and requires no downloaded software.</li> <li>• Process shipments from different workstations.</li> <li>• Compare service options and estimate the time and cost of your shipment.</li> <li>• Track your shipments, view delivery signatures and print standard custom documentation, such as commercial invoices.</li> </ul>	Free of charge.
<b>UPS CampusShip®</b>	Provides all the benefits of UPS Internet Shipping with added centralised control.	<ul style="list-style-type: none"> <li>• As with UPS Internet Shipping, staff can process shipments from multiple locations.</li> <li>• Designated administrators can create various shipping guidelines, accurately track shipping costs by department or location and produce detailed usage reports.</li> </ul>	Free of charge.
<b>WorldShip®</b>	An efficient shipping and tracking software for those who regularly ship high package or air freight volumes.	<ul style="list-style-type: none"> <li>• Available for both standalone PCs and LAN environments, WorldShip generates all the required shipping documentation, automatically uploads the information to UPS and provides many other time-saving features.</li> <li>• Access to the complete range of UPS's additional services.</li> </ul>	Free of charge.
<b>Quantm View® Notify</b>	An automated email or SMS text messaging service that notifies designated recipients whenever a shipment is sent, rescheduled or delivered.	<ul style="list-style-type: none"> <li>• <b>Ship Notification:</b> A notification that includes date of shipment, a tracking link and scheduled date of arrival.</li> <li>• <b>Exception Notification:</b> Informs of a rescheduled delivery date in the event of delays.</li> <li>• <b>Delivery Notification:</b> Provides delivery and shipment details, including time of delivery and name of recipient.</li> </ul> <p><i>Quantum View Notify is an option under the preferences menu of UPS Internet Shipping, UPS CampusShip or WorldShip.</i></p>	Free of charge.
<b>Quantm View Manage</b>	Web-accessible information on outgoing and incoming UPS shipments, billing information and import clearance.	<ul style="list-style-type: none"> <li>• View three types of information: outbound shipping, inbound shipping, or alternate billing information.</li> </ul>	Free of charge.

### Note

All charges for our additional and optional services are shown exclusive of taxes. Where applicable, VAT will be chargeable at the standard rate.

## How can UPS help return my goods?

### UPS Returns®

Your goods can come back as easily as they go. Whether you need a shipment returned from a nearby city within Europe or from across the globe, UPS Returns can simplify.

Service	Description	Fee
<b>UPS Returns Plus</b>		
<b>UPS 1 Attempt Returns Plus</b>	Allows you to request a collection for the prompt return of a package. A UPS driver will make one attempt to collect the return package. If unable to collect the package, our driver will leave the label for your customer. The customer will then apply the label to the package and take it to a UPS location or contact UPS for a collection. For service availability please see notes below.	5.95 EUR per package in addition to the relevant receiving shipping costs.
<b>UPS 3 Attempts Returns Plus</b>	Allows you to request a collection for the prompt return of a package. The UPS driver will attempt to collect your package for three consecutive business days. If, by the third attempt, the driver is still unsuccessful in collecting the shipment, the label will be returned to UPS and you will have to reprocess the service request. For service availability please see notes below.	7.95 EUR per package in addition to the relevant receiving shipping costs.
<b>UPS Returns</b>		
<b>UPS Prints and Posts Return Label</b>	UPS prints and posts return labels to your customer. This is suitable for a variety of circumstances such as product recalls. Once applied, your customer can arrange a collection with UPS. For service availability please see notes below.	0,00 EUR per package in addition to the relevant receiving shipping costs.
<b>UPS Print Return Label</b>	Enables you to generate a label and include it in an outbound shipment to over 135 countries worldwide. You may also distribute the labels separately after your shipment has been sent. Customers then simply apply the label to their package and either bring the package to a UPS-authorized collection point or arrange a collection with UPS. For service availability or for UPS location details, please call your local UPS office or visit <a href="http://www.ups.com">www.ups.com</a> .	1.25 EUR per package in addition to the relevant receiving shipping costs.
<b>UPS Electronic Return Label</b>	Allows you to e-mail a return label to customers in over 135 countries. Your customer can then print the return label and a receipt before either bringing the package to a UPS-authorized collection point or arranging collection with UPS. For service availability or for UPS location details, please call your local UPS office or visit <a href="http://www.ups.com">www.ups.com</a> .	1.50 EUR per package in addition to the relevant receiving shipping costs.

#### Notes

- Shipments to or from countries outside the EU require both a return label and a commercial invoice in order for the shipment to pass smoothly through customs. Regulations and requirements for documentation for individual commodities vary from country to country. It is essential to review commodity-specific documentation stipulations for both the country of origin and the country of destination. Depending on the commodity and its use, special licensing and notations for accompanying documentation may be required.
- If the international shipment is returned to a different country than where the requesting party resides, a customer contract will be required.
- UPS 1 Attempt and UPS 3 Attempts Returns Plus are available for collection in the EU plus the following countries: Canada, Liechtenstein, Mexico, Norway, Puerto Rico, Russia, Switzerland, United States.

- UPS Prints and Posts Return Label is available for retrieving goods within the EU plus the following countries or locations: Australia, Brazil, Canada, China, Hong Kong, India, Japan, Liechtenstein, Malaysia, Mexico, Norway, Philippines, Puerto Rico, Russia, Singapore, South Korea, Switzerland, Thailand, United States.
- Transportation charges for return packages are billed after entering the UPS system. UPS Prints and Posts Return Label, UPS 1 Attempt Returns Plus, UPS 3 Attempts Returns Plus accessorial fees are billed at the time of request. UPS Electronic Return Label and Import Control fees are billed after the corresponding package enters the UPS system.
- All UPS Returns are subject to UPS's Terms and Conditions of Carriage.

#### Note

All charges for our additional and optional services are shown exclusive of taxes. Where applicable, VAT will be chargeable at the standard rate.

## What optional services are available from UPS?

Service	Description	Fee
<b>Proof of Delivery (POD)</b>	Ideal for customers without internet access. Upon request, UPS will provide proof of delivery of your shipment via fax or post.	5.95 EUR billed to the requester for each letter or fax.
<b>Declared Value for Carriage</b>	UPS automatically protects every shipment against loss or damage, up to a certain value. With Declared Value for Carriage, you may increase UPS's limit of liability for proven losses by declaring a higher value for carriage on the UPS shipping documentation. The value of the goods declared shall not in any event exceed USD 50 000 or its local currency equivalent per package. Refer to UPS's Terms and Conditions of Carriage for more information.	1% of the value of the goods declared for carriage or a minimum of 5.95 EUR.
<b>Saturday Delivery</b>	For time-critical shipments, UPS offers the convenience of Saturday Delivery. This service comes with all the features you would expect from UPS, including full electronic tracking and proof of delivery. This service is not available for domestic deliveries. Please contact your local UPS office for service availability.	63.75 EUR per delivery will be charged in addition to shipping costs.
<b>Disbursement Fee</b>	Customers are responsible for payment of duty and taxes. UPS may prepay duties, taxes and other government charges on behalf of the payer. A fee will be charged based on the advanced amount.	2% of the advanced amount or 12.50 EUR per shipment, whichever is greater.
<b>Direct Delivery Only</b>	Direct Delivery Only ensures a package is delivered to the address on the shipping label. Packages shipped with Direct Delivery Only may not be rerouted, redirected or delivered to an alternate address. Direct Delivery Only packages are eligible for Driver release or Letter box release at the labelled address. Direct Delivery Only is available for residential and commercial packages.	2.15 EUR per package will be charged.
<b>UPS Import Control<sup>1</sup></b>		
<b>Print Label</b>	Create shipping labels and commercial invoices for your exporters, effectively allowing you to specify UPS service and shipment characteristics and take control of costs and timing.	1.25 EUR per package in addition to relevant shipping costs.
<b>Electronic Label</b>	Create digital shipping labels and commercial invoices, all of which can be conveniently emailed to your exporters.	1.50 EUR per package in addition to relevant shipping costs.
<b>UPS Prints and Posts Return Label</b>	UPS will create and post shipping labels and commercial invoices to your exporters.	0,00 EUR per package in addition to relevant shipping costs.
<b>1 UPS Collection Attempt</b>	Send shipping labels and commercial invoices to UPS, who will then make one attempt to collect the package. If unable to collect the package, our driver will leave the documents for your exporter.	5.95 EUR per package in addition to relevant shipping costs.
<b>3 UPS Collection Attempts</b>	Send shipping labels and commercial invoices to UPS, who will then make three attempts to collect the package. If our driver is unable to collect the package after the third attempt, the documents will be returned to UPS and you will have to reprocess the service request.	7.95 EUR per package in addition to relevant shipping costs.

### Notes

All charges for our additional and optional services are shown exclusive of taxes. Where applicable, VAT will be chargeable at the standard rate.

<sup>1</sup> UPS Import Control is available as an option on UPS shipping systems. Please contact your local UPS representative for more information.

# What additional costs might apply to your shipment?

Charge	Description	Fee
<b>Fuel Surcharge</b>	Fuel surcharge percentages and amounts, associated trigger points and methods of calculation are subject to change without notice.	This charge applies to shipping charges and the following additional services: <ul style="list-style-type: none"> <li>• Saturday delivery</li> <li>• Large Package Surcharge</li> <li>• Extended Area and Remote Area Collection and Delivery</li> <li>• Additional Handling Charge</li> <li>• Over Maximum Limits Charge</li> <li>• Demand Surcharge</li> <li>• Surge Fees</li> </ul> <p>The latest details concerning any fuel surcharge applicable are available at <a href="http://www.ups.com">www.ups.com</a>.</p>
<b>Extended Area and Remote Area Collection and Delivery Service</b>	UPS will apply a surcharge for any collections or deliveries to areas considered an extension of the normal UPS service area. Depending on the ease of accessibility, these locations served are classified as either an extended area or a remote area.  For information on whether this charge applies to a specific location, please refer to <a href="http://www.ups.com">www.ups.com</a> or call to your local UPS office.	For service to an extended area, the following will be added to the shipping charges: 0.51 EUR per kilogram or a minimum of 25.15 EUR per shipment, whichever is the greater.  For service to a remote area, an amount of 0.51 EUR per kilogram or a minimum of 25.15 EUR per shipment, whichever is the greater, will be added to the shipping charges.
<b>Address Correction</b>	If a mistake has been made in the address and the correct address is within the same destination country, UPS will make every reasonable effort to find the correct address and deliver the shipment.	6.15 EUR per shipment will be billed to the shipper in addition to the shipping costs.
<b>Special Handling of Undeliverable Shipments</b>	For international shipments, when UPS has taken measures to try to deliver the shipment but has been unsuccessful, UPS will contact the shipper and process the shipment upon instructions. The shipping costs and a surcharge will be charged to the shipper for the processing of each such undeliverable shipment.	5.95 EUR per undeliverable shipment will be charged in addition to the shipping costs.
<b>Receiver/Third Party Refuses to Pay</b>	This charge applies when the shipper selects the receiver or a third party to pay the shipping charges and the bill-to party refuses to pay.	11.20 EUR per shipment will be charged to the shipper in addition to the shipping charges and other amounts payable when non-payment occurs.
<b>Currency Conversion</b>	Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through major money centre banks.	In addition, an exchange fee equal to 0.75% of the amount converted will apply.
<b>Duty and Tax Forwarding Charge</b>	For shipments outside the EU when the payer of duties and taxes is not located in the destination country.	15.75 EUR will be billed to the party who pays the shipping charges.
<b>Additional Handling Charge</b>	Additional Handling applies to the following: <ul style="list-style-type: none"> <li>• Any article that is encased in an outside shipping container made of metal or wood</li> <li>• Any cylindrical item, such as a barrel, drum, pail, or tire, that is not fully encased in a corrugated cardboard shipping container</li> <li>• Any package with the longest side exceeding 100 cm or its second-longest side exceeding 30 inches (76 cm)</li> <li>• Any import, export or domestic package with an actual weight greater than 25 kg.</li> <li>• Each import, export or domestic package in a shipment where the average weight per package is greater than 25 kg and the weight for each package is not specified on the source document or the UPS automated shipping system used.</li> </ul> <p>UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling.</p> <p>In consideration of the additional handling required on our part, and subsequent potential delays in processing these shipments, UPS does not provide a money-back guarantee for them. UPS does, therefore, not refund the shipping charges if shipments requiring additional handling are not delivered by the time normally scheduled for such shipment.</p>	Width: 12.50 EUR per package Length: 12.50 EUR per package Weight: 12.50 EUR per package Packaging: 12.50 EUR per package
<b>Large Package Surcharge</b>	A package is considered a "Large Package" when its length plus girth [girth = (2 x width) + (2 x height)] combined exceeds 300cm, but does not exceed the maximum UPS size of 400cm. Large Packages are subject to a minimum billable weight of 40 kg in addition to the Large Package Surcharge.	52.25 EUR per package will be billed in addition to the shipping costs.
<b>Over Maximum Limits</b>	Packages with an actual weight of more than 70 kg, or that exceed 274 cm in length, or exceed a total of 400 cm in length and girth combined [girth = (2 x width) + (2 x height)], are not accepted for transportation. If found in the UPS small package system, they are subject to an additional charge. Packages exceeding 400 cm in length and girth combined are also subject to the Large Package Surcharge.	328.85 EUR per package will be billed in addition to the shipping costs.
<b>Demand Surcharge</b>	<ul style="list-style-type: none"> <li>• Applicable to international shipments moving on air transportation.</li> <li>• One or more Demand Surcharges may apply to certain packages that meet specifications of Large Package and Over Maximum Limit as well as Additional Handling.</li> <li>• This will be in addition to the existing rates, surcharges and/or fees.</li> </ul>	Refer to <a href="http://ups.com">ups.com</a> .
<b>Peak Surcharges</b>	<ul style="list-style-type: none"> <li>• During certain times of the year, UPS expands its delivery network to accommodate increased volume.</li> <li>• One or more Peak Surcharges may apply to certain packages that meet specifications for Large Package and Over Maximum Limit, as well as Additional Handling tendered during the Peak Period.</li> <li>• Capacity Peak Surcharges may also be applied during times of extreme volume surges, to ensure our network continues to operate effectively.</li> <li>• This will be in addition to the existing rates, surcharges and/or fees.</li> </ul>	Refer to <a href="http://ups.com">ups.com</a> .
<b>Surge Fees</b>	UPS reserves the right to impose one or more Surge Fees on Packages shipped during such specific periods as UPS may designate in its sole discretion. Details regarding the application of Surge Fees are set forth at <a href="http://ups.com/surgefees">ups.com/surgefees</a> .  Such Surge Fees apply cumulatively if a Package meets more than one of the specified criteria for a Surge Fee, and Surge Fees apply in addition to any other applicable Charges, including but not limited to when Surge Fees may apply at the same time as one or more Demand Surcharges.  No waiver, discount, or reduction of any type to Surge Fees shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific written reference to Surge Fees.	Details are available at <a href="http://ups.com">ups.com</a> .

## Note

All charges for our additional and optional services are shown exclusive of taxes. Where applicable, VAT will be chargeable at the standard rate.

## UPS My Choice®

UPS My Choice lets your customers manage their home delivery experience.

UPS My Choice is a subscription based service and once enrolled, members can benefit from:

- Proactive delivery alerts via SMS, email or Mobile applications<sup>1</sup> such as: Ship Notification, Day Before Delivery, Delivery Schedule Updates, Day of Delivery, Confirmation of Delivery.
- Four-hour delivery window for most deliveries.
- Online delivery planner to help manage and track upcoming home deliveries from UPS.

Visit [www.ups.com/mychoice](http://www.ups.com/mychoice) for more information.

### Delivery Options

UPS My Choice members also have the added benefit of being able to reroute and reschedule eligible UPS home deliveries.

- Reschedule delivery: have parcels delivered on a different day.
- Deliver to another address: reroute delivery to another address.
- Redeliver to my address: If UPS delivered parcels to a nearby UPS Access Point location because the receiver was not at home, the recipient can request that eligible parcels be delivered to the original address.

- Set a holiday and have parcels held by UPS or delivered up to three business days after the holiday ends.
- Hold at a UPS Customer Centre.
- Leave with Neighbour - Have your packages left with an immediate neighbour.
- Authorized shipment release - You may give authorization online for UPS to deliver packages without a signature.
  - "Leave at" Instructions - Designate where you would like our driver to leave your package (e.g. porch). This option is only available with authorized shipment release.

UPS My Choice therefore helps shippers to:

- Increase the probability of successful first-time deliveries.
- Reduce service calls associated with tracking parcels and returns.
- Focus on providing superior customer service.
- Improve customers' online shopping experience.

<sup>1</sup> Check [www.ups.com/mobile](http://www.ups.com/mobile) for availability in your country.





For bookings and enquiries call UPS

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