

For business customers located in Kenya.

Effective from 22 December 2024, RATES IN USD (excl. VAT and taxes).

# UPS gets the job done.

As a global leader in logistics, we are dedicated to helping you optimize your supply chain and deliver solutions to help you achieve your business goals. Here are some new ways we can help:

- Extensive knowledge and experience from the world's largest package delivery company to keep you competitive in a rapidly expanding international marketplace.
- Customised solutions and reliable services for shipping, tracking and billing from a global leader in technology to drive greater efficiency, helping to save you time and reduce costs.
- Sustainable shipping options from one of the most efficient global transportation networks in the world to help reduce carbon emissions and conserve resources.
- Ship express freight fast in more countries With guaranteed palletized shipments to and from more than 50 counties in as fast as one to three days, you have flexibility to respond to more situations.

All of this helps make the best delivery of all possible - your satisfaction and, most importantly, your customers' satisfaction. When that's delivered, we know we've done our job.

To learn more about the many ways we can strengthen your supply chain, visit  $\underline{www.ups.com}.$ 

## **UPS Terms and Conditions of Carriage**

All shipments are governed by the UPS Terms and Conditions of Carriage ("Conditions of Carriage"), which are available on the relevant ups.com website. For shipments originating in Kenya, please refer to the applicable Conditions of Carriage on <u>ups.com</u>. In case of any discrepancies, the online Conditions of Carriage take precedence.

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Learn about the extra services we offer and determine any additional costs to your shipping charges.

This is the current version as at the date of publication of this Guide. The latest version, which shall always be the applicable one for new shipments, may be found at <a href="https://www.ups.com">www.ups.com</a>.

For enquiries, please call us on +254 703 011 000/+254 732 171000.

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# 1. CHOOSING THE RIGHT SERVICE

## **Core UPS delivery options**

UPS is a fully integrated delivery service, offering the most comprehensive range of services. UPS can help you send your goods domestically or internationally, using three time and day-definite express services to ensure your goods arrive on the scheduled day by 9.00am, 10.30am, typically by 12.00 noon or by the end of day. Additionally, UPS offers economical alternatives for your less time-sensitive shipments. Import services are also available. Check import rates in Section 3 of this guide or click on 'Zones and Tariffs,' under the 'Calculate Time and Cost' section of www.ups.com

### When you ship with UPS, you can expect:

- Excellent service reliability
- Money-back guarantee<sup>1</sup> for UPS Express services
- Up to three delivery attempts<sup>2</sup>
- Online shipment preparation options
- Full visibility for your shipments
- Convenient city centre shipping locations
- A delivery company respected and recognised by your customers worldwide.

Full details of UPS's additional services and charges can be found in <u>Section 4</u> of this guide.

If a specific service is not indicated by you, the shipment will automatically be sent and billed as UPS Express where available.

### Determine which service levels are available to and from a particular location:

- **1** Find the location you are sending to or receiving from.
- 2 A service level is generally available when there is a zone number in the sending or receiving column of the country of your choice.
- **3** Note the zone number for later reference when calculating the cost.
- 4 Use the **sending zone columns** when shipping charges are billed to a party in the sending country.
- 5 Use the receiving zone columns when the shipping charges are billed to a party in the receiving country.

<sup>&</sup>lt;sup>2</sup> Not applicable for UPS Worldwide Express Freight.

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Service	Description	Features
UPS Express Plus® Guaranteed early morning delivery for your most time sensitive shipments	Next day delivery by 9:00 a.m. to most countries in Europe.     Second business day delivery by 9:00 a.m. to most business addresses in the United States, major business areas in Canada, and most business destinations in Asia.     Day-definite delivery by 9:00 a.m. to other destinations worldwide.	Ideal when your shipment must be there for the start of the business day.     Priority handling every step of the way for added peace of mind.     Free UPS packaging available for your convenience.
UPS Express® Take advantage of this faster shipping service with guaranteed delivery times throughout the world	Export - Day-definite delivery by 12:00 noon, depending on destination.	Guaranteed delivery for peace of mind. An ideal choice for urgent shipments that must arrive during the morning. Free UPS packaging available for your convenience.
UPS Express Saver® A fast, guaranteed service for international shipments that do not require morning delivery	Export - Day-definite delivery by end of business day, depending on destination.  Import - Day-definite delivery by end of business day from origin countries worldwide.	<ul> <li>Available to more than 200 countries and territories.</li> <li>Guaranteed delivery during the day for peace of mind.</li> <li>An economical alternative to UPS Express service for fast delivery.</li> <li>Free UPS packaging available for your convenience.</li> </ul>
UPS Expedited® A fast, reliable service for less urgent shipments to destinations worldwide	Import - Scheduled day-definite delivery depending on origin and destination.	Available to more than 220 countries and territories.     An ideal option for less time-sensitive shipments.     Day-definite delivery lets you plan ahead.     Door-to-Door service with in-house customs clearance.

# Zone tables

The following tables list which service options are available to and from a particular destination and origin and are also used to identify a shipment's zone number. You will need the zone numbers when calculating the cost of your shipment.

# Sending or receiving

Use the **sending** zone columns when the shipping charges are billed to a party in the sending country\*.

Use the **receiving** zone columns when the shipping charges are billed to a party in the receiving country\*.

## Using the zone table

- 1 Find the location you are sending to or receiving from.
- 2 A service is generally available when there is a zone number in the sending or receiving column of the country of your choice.
- 3 Note the zone number for later reference when calculating the cost.
- + Extended or remote area charge may apply to certain areas.

Please note that extended or remote locations are subject to change.

A	Country/Territory	Country	Code				ding				ceivi Zone:	
Afganistan AF							_		idDay	,	One	,
Afganistan AF		SO Code		Express Plus	zpress	Express Saver	Spedited	Express Freight	-xpress Freight M	Express Saver	zpedited	Express Freight
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Albania AL		AF				5	5			5		
Mageria		AL		7	7	7	7			7		
American Samoa AS					_		_					
Angola An		AS								8		
Anguilla All SING SING SING SING SING SING SING SING	Andorra	AD			4	4	4					
Arrigua and Barbuda	Angola	AO				5	5			5		
Artigua and Barbuda	Anguilla	Al				8	8			8		
Argentina         AR         -         -         8         9         9         8         8         8         9         9         8         8         8         9         9         4		AG				8	8			8		
Armenia         AM         F         7<		AR	+		8	8	8	8		8	208	8
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Austria AI	Aruba	AW				8	8			8		
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Bonaire         BQ         BR         BR <t< td=""><td>Bhutan</td><td>BT</td><td></td><td></td><td>7</td><td>_</td><td>7</td><td></td><td></td><td>7</td><td></td><td></td></t<>	Bhutan	BT			7	_	7			7		
Bonaire         BQ         BO         TO         TO <t< td=""><td>Bolivia</td><td>ВО</td><td></td><td></td><td></td><td>8</td><td>8</td><td></td><td></td><td>8</td><td></td><td></td></t<>	Bolivia	ВО				8	8			8		
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	Chile	CL	+		8	8	8	8	8	8		8

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Country/Territory	Country	Code		Sending Zones				Receiving Zones			
	ISO Code		Express Plus	Express	in.	Expedited	Express Freight	Express Freight MidDay	Express Saver	Expedited	Express Freight
China, People's Republic of	CN	+	6	6	6	6	6		6	206	6
- Hong Kong SAR, China	НК		6	6	6	6	6	6	6	206	6
- Macau SAR, China	MO			6	6	6			6	206	
- Taiwan, China	TW	+		6	6	6	6	6	6	206	6
Colombia	СО	+		8	8	8	8		8	208	8
Comoros	KM				3	3			3		
Congo (Brazzaville)	CC				5	5			5		
Congo, Democratic Republic of	CD				2	2			2		
Cook Islands	CK				8	8					
Costa Rica	CR	+		8	8	8	8	8	8	208	8
Côte d'Ivoire (Ivory Coast)	CI	_		_	5	5			5	007	
Croatia	HR	+		7	7	7	_	_	7	207	
Cuba	CU	-			8	8			8	208	
Curação	CW	-	_	_	8	8			8		
Cyprus	CY		5	5	5	5	7		5	207	7
Czech Republic  D	CZ	+	7	7	7	7	7	_	7	207	7
	DK	+	5	5	5	5	5	_	5	205	5
Denmark Djibouti	DJ	_	5	5	3	3	)		3	205	3
Dominica	DM				8	8			8		
Dominican Republic	DO	+		8	8	8	8		8	208	8
E	- 50	÷		0	0	0	0		0	200	-
East Timor	TL	_			8	8					
Ecuador	EC	+		8	8	8	8		8	208	8
Egypt	EG	_		3	3	3	3		3	203	3
El Salvador	SV	+		_	8	8	8		8	208	8
England	GB	+	2	2	2	2	2		2	202	2
Equatorial Guinea	GQ				5	5					
Eritrea	ER				3	3			3		
Estonia	EE			7	7	7			7	207	
Ethiopia	ET				2	2			2		
F											
Faroe Islands	FO				7	7					
Fiji	FJ			8	8	8			8		
Finland	FI	+		5	5	5	5		5	205	5
France	FR	+	4	4	4	4	4		4	204	4
French Guiana	GF				8	8					
French Polynesia	PF			8	8	8			8		
G											
Gabon	GA	_			5	5			5		
Gambia	GM			_	5	5	_		5		
Gaza (West Bank)	PS	_	_	5	5	5			5	205	
Georgia	GE	+	7	7	7	7	_	_	7	004	_
Germany	DE	+	4	4	4	4	4		4	204	4
Ghana	GH				5	5			5		
Gibraltar	GI			5	5	5	5	_	5	205	5
Greece Greenland	GL	+		3	7	7	J		3	205	J
Grenada	GD	-	f	f	8	8	Ħ		8		
Guadeloupe	GP	+			8	8			8		
Guam	GU	Ė			8	8			8		
Guatemala	GT	+		8	8	8	8		8	208	8
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Guinea	GN				5	5			,		
Guinea Guinea Bissau	GN				5	5			5		

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Hatti		ISO Code		Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight MidD	Express Saver	Expedited	Express Freight
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Monduras		HT	+			8	8			8	208	
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I   I   I   I   I   I   I   I   I   I	Honduras	HN	+		8	8	8	8		8	208	8
India	Hungary	HU	+	7	7	7	7	7		7	207	7
India	I											
Indonesia   Indo	Iceland	IS			7	7	7			7		
Iraq Iraq Iraq Iraq Iraq Iraq Iraq Iraq	India	IN	+	5	5	5	_		5	5	205	5
Ireland, Republic of   IE			+	6	6			6				6
IL	· · ·		+			_						
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Nony Coast (Côte d'Noire)			-		_				5			
Jamaica   Jamaic			+	4	4	_	_	4			204	4
Jamaica   Jama		U	-		H	5	5			5		
Japan		INA	+		8	8	8			Q		
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Korsae (Micronesia, Federated States of)         FM         8         8         8         0         0         206         Kuwait         KWW         6         6         6         6         206         206         Kyrgyzstan         KG         7 </td <td>Korea, South</td> <td>KR</td> <td></td> <td></td> <td></td> <td>6</td> <td>6</td> <td>6</td> <td>6</td> <td>6</td> <td>206</td> <td>6</td>	Korea, South	KR				6	6	6	6	6	206	6
Kuwait         KW         6         6         6         6         206           Kyrgyzstan         KG         7	Kosovo	RS		7	7	7	7			7		7
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Latvia         LV         7         7         7         7         207         7         207         7         207         7         207         7         207         7         207         7         207         7         207         7         207         7         207         2         7<	L											
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Liechtenstein         LI         4			-	_		_						
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Luxembourg         LU         4         8         8         8 <th< td=""><td></td><td></td><td>-</td><td></td><td></td><td></td><td></td><td>4</td><td></td><td></td><td></td><td></td></th<>			-					4				
M         M         M         7         7         7         7         7           Madagascar         MG         3         3         3         3         3           Madeira         PT         +         4         8         8         8         8         8         8         8         8         8         8         8         8         8         8         8         8         8         8			Н	4	_	_		4				
Macedonia (FYROM)         MK         7         7         7         7           Madagascar         MG         3         3         3         3           Madeira         PT         +         4         4         4         4         4         20         4           Malawi         MW         2		20	_	7	-	-	-	_		_	201	-1
Madagascar         MG         3         3         3           Madeira         PT         +         4         4         4         4         20         4           Malawi         MW         2 <td></td> <td>MK</td> <td></td> <td>7</td> <td></td> <td>7</td> <td>7</td> <td></td> <td></td> <td>7</td> <td></td> <td></td>		MK		7		7	7			7		
Madeira         PT         +         4         4         4         4         4         4         20         4         4         4         4         4         4         20         4         4         4         4         4         4         4         4         4         4         4         4         4         20         4           Malawi         MY         +         6						_	_					
Malawi         MW         2         2         2         2           Malaysia         MY         +         6         6         6         6         6         6         6         6         6         6         6         6         6         6         6         6         6         20         6           Maldives         MV         8         8         8         8         20         8         8         20         8         8         20         8         8         20         8			+			_		4			204	4
Maldives         MV         8         8         8         208           Mali         ML         5         5         5         5           Malta         MT         5         5         5         5         5           Marshall Islands         MH         8	Malawi	MW				2	2			2		
Mali         ML         5         5         5           Malta         MT         5         5         5         5           Marshall Islands         MH         8         8           Martinique         MQ         8         8         8           Mauritania         MR         5         5         5         5           Mauritius         MU         3         3         3         3         3           Mayotte         YT         3         3         3         3         Melilla         ES         +         5         5         5         Mexico         MX         +         4	Malaysia	MY	+		6	6	6	6	6	6	206	6
Malta         MT         5 <td>Maldives</td> <td>MV</td> <td></td> <td></td> <td>8</td> <td>8</td> <td>8</td> <td></td> <td></td> <td>8</td> <td>208</td> <td></td>	Maldives	MV			8	8	8			8	208	
Marshall Islands         MH         8         8         8           Martinique         MQ         8         8         8           Mauritania         MR         5         5         5           Mauritius         MU         3         3         3         3           Mayotte         YT         3         3         3         3           Melilla         ES         +         5         5         5         5           Mexico         MX         +         4	Mali	ML				5	5			5		
Martinique         MQ         8         8         8           Mauritania         MR         5         5         5           Mauritius         MU         3         3         3         3         3           Mayotte         YT         3         3         3         3         3         Melilla         ES         +         5         5         5         5         Mexico         MX         +         4 <t< td=""><td>Malta</td><td>MT</td><td></td><td></td><td>5</td><td>5</td><td>5</td><td>5</td><td></td><td>5</td><td></td><td>5</td></t<>	Malta	MT			5	5	5	5		5		5
Mauritania         MR         5         5         5           Mauritius         MU         3         3         3         3         3           Mayotte         YT         3         3         3         3           Melilla         ES         +         5         5         5           Mexico         MX         +         4	Marshall Islands	MH				8	8					
Mauritius         MU         3	· · · · · · · · · · · · · · · · · · ·					_						
Mayotte         YT         3         4<						_	_					
Melilla         ES         +         5         6         4<			_			_		3				3
Mexico         MX         +         4 </td <td><u> </u></td> <td></td> <td>_</td> <td></td> <td></td> <td>_</td> <td>_</td> <td></td> <td></td> <td>3</td> <td></td> <td></td>	<u> </u>		_			_	_			3		
Micronesia (Federated States of)         FM         8         8         8           Moldova         MD         +         7         7         7         7			_				_				0.5	
Moldova MD + 7 7 7 7 7 7			+	4	_	_		4	4	4	204	4
			-	_		_	_					
Monaco MC 4 4 4 4 4 204 4			+	7		7	7			_	20.0	4

# Zone tables

The following tables list which service options are available to and from a particular destination and origin and are also used to identify a shipment's zone number. You will need the zone numbers when calculating the cost of your shipment.

# Sending or receiving

Use the **sending** zone columns when the shipping charges are billed to a party in the sending country\*.

Use the **receiving** zone columns when the shipping charges are billed to a party in the receiving country\*.

## Using the zone table

- 1 Find the location you are sending to or receiving from.
- 2 A service is generally available when there is a zone number in the sending or receiving column of the country of your choice.
- 3 Note the zone number for later reference when calculating the cost.
- + Extended or remote area charge may apply to certain areas.

Please note that extended or remote locations are subject to change.

Country/Territory	Country	Code			Sen	ding			Re	ceivi	ng
						nes				Zone	
	ISO Code		Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight MidDay	Express Saver	Expedited	Express Freight
Mongolia	MN				7	7			7		
Montenegro	ME		7	7	7	7			7		
Montserrat	MS				8	8			8		
Morocco	MA			5	5	5	5		5		5
Mozambique	MZ				2	2			2		
Myanmar	MM			7	7	7			7	207	
N											
Namibia	NA			2	2	2			2		
Nepal	NP	+		7	7	7			7		
Netherlands, The (Holland)	NL	+	4	4	4	4	4	4	4	204	4
Nevis (St. Kitts)	KN			8	8	8			8	208	
New Caledonia	NC			8	8	8			8		
New Zealand	NZ	+		6	6	6	6		6	206	6
Nicaragua	NI				8	8	8		8	208	8
Niger	NE				5	5			5		
Nigeria	NG	+	3	3	3	3	3		3	203	3
Northern Ireland	GB				2	2	2		2	202	2
Northern Mariana Islands	MP	+		8	8	8			8		
Norway	NO	+	5	5	5	5	5		5	205	5
0											
Oman	OM			6	6	6	6		6	206	6
P		_	_		_	_	_		_		
Pakistan	PK	+	_	_	5	5	5		5	205	5
Palau	PW	_	_	_	8	8	_	_	_	000	_
Panama New Guinea	PA	+	_	_	8	8	8		8	208	8
Papua New Guinea	PG	_		8	8	8		_	0		
Paraguay	PY PE	+	_	8	8	8		_	8	208	
Peru Philippines	PH	+	6	6	6	6	6		6	206	6
Poland	PL	+	7	7	7	7	7	_	7	207	7
Ponape (Micronesia, Federated States of)	FM	_		8	8	8		_	,	207	
Portugal (excluding Azores and Madeira)	PT	+	4	4	4	4	4	4	4	204	4
Puerto Rico	PR	+	÷	4	4	4	4	4	4	204	4
Q					•		•				
Qatar	QA		6	6	6	6	6		6	206	6
R											
Reunion	RE			3	3	3	3		3		3
Romania	RO		7	7	7	7			7	207	7
Rota (Northern Mariana Islands)	MP	+		8	8	8			8		
Russia	RU	+	7	7	7	7			7	207	7
Rwanda	RW				2	2			1	201	
S											
Saba	BQ				8	8			8		
Saipan (Northern Mariana Islands)	MP			8	8	8			8		
Samoa	WS			8	8	8			8		
San Marino	SM	+			4	4			4	204	
Saudi Arabia	SA		6	6	6	6	6		6	206	6
Scotland	GB	+		2	2	2	2		2	202	2
Senegal	SN				5	5			5		

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Country/Territory	Country	Code	:		Sending Zones				Receiving Zones		
	ISO Code		Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight MidDay	Express Saver	Expedited	Express Freight
Serbia	RS		7	7	7	7			7		7
Seychelles	SC				3	3			3		
Sierra Leone	SL				5	5			5		
Singapore	SG	+	6	6	6	6	6		6	206	6
Slovak Republic	SK		7	7	7	7	7		7	207	7
Slovenia	SI		7	7	7	7	7		7	207	7
Solomon Islands	SB			8	8	8					
South Africa	ZA	+	2	2	2	2	2		2	202	2
Spain (excluding Canary Islands, Ceuta and Melilla)	ES	+	4	4	4	4	4	4	4	204	4
Sri Lanka	LK	+		6	6	6	6		6	206	6
St. Barthelemy	BL				8	8			8		
St. Christopher (St. Kitts)	KN			8	8	8			8	208	
St. Croix (US Virgin Islands)	VI				8	8			8		
St. Eustatius	BQ				8	8			8		
St. John (US Virgin Islands)	VI				8	8			8		
St. Kitts (St. Christopher)	KN			8	8	8			8	208	
St. Lucia	LC			8	8	8			8	208	
St. Maarten	SX				8	8			8		
St. Martin (Guadeloupe)	SX				8	8			8		
St. Thomas (US Virgin Islands)	VI				8	8			8		
St. Vincent and the Grenadines	VC				8	8			8		
Suriname	SR				8	8			8		
Swaziland	SZ				2	2			2		
Sweden	SE	+	5	5	5	5	5		5	205	5
Switzerland	CH	+	4	4	4	4	4		4	204	4
T											
Tahiti	PF			8	8	8			8		
Tajikistan	TJ	+			7	7					
Tanzania	TZ				1	1			1	201	
Thailand	TH	+	6	6	6	6	6	6	6	206	6
Tinian (Northern Mariana Islands)	MP	+		8	8	8			8		
Togo	TG				5	5			5		
Tonga	TO				8	8					
Tortola (British Virgin Islands)	VG				8	8			8		
Trinidad and Tobago	TT	+		8	8	8			8		

Country/Territory	Country	Code				ding				ceivi	
			_		Zo	nes			_ 7	one	
	ISO Code		Express Plus	Express	Express Saver	Expedited	Express Freight	Express Freight MidDay	Express Saver	Expedited	Express Freight
Truk (Micronesia, Federated States of)	FM			8	8	8					
Tunisia	TN			5	5	5	5		5		5
Turkey	TR		5	5	5	5	5	5	5	205	5
Turkmenistan	TM				7	7			7		
Turks and Caicos Islands	TC				8	8			8		
Tuvalu	TV				8	8					
U											
Uganda	UG				1	1			1	201	
Ukraine	UA	+	7	7	7	7			7		
Union Island (St. Vincent and the Grenadines)	VC				8	8			8		
United Arab Emirates	AE		5	5	5	5	5		5	205	5
United Kingdom	GB	+									
- England	GB	+	2	2	2	2	2		2	202	2
- Northern Ireland	GB				2	2	2		2	202	2
- Scotland	GB	+		2	2	2	2		2	202	2
- Wales	GB			2	2	2	2		2	202	2
United States	US	+	4	4	4	4	4	4	4	204	4
Uruguay	UY				8	8			8		
Uzbekistan	UZ				7	7			7		
V											
Vanuatu	VU			8	8	8					
Venezuela	VE	+			8	8			8	208	
Vietnam	VN	+	7	7	7	7	7		7	207	7
Virgin Gorda (British Virgin Islands)	VG				8	8			8		
Virgin Islands (US)	VI				8	8			8		
w											
Wales	GB			2	2	2	2		2	202	2
Wallis and Futuna Islands	WF			8	8	8					
West Bank (Gaza)	PS			5	5	5			5	205	
Υ											
Yap (Micronesia, Federated States of)	FM			8	8	8					
Yemen, Republic of	YE				6	6			6		
z											
Zambia	ZM				2	2			2		
Zimbabwe	ZW				2	2			2		

#### SECTION 1

CHOOSING THE RIGHT SERVICE PAGE 4

#### SECTION 2

<u>DETERMINING THE RATE –</u> <u>SENDING SHIPMENTS</u> PAGE 10

#### SECTION 3

<u>DETERMINING THE RATE –</u> <u>RECEIVING SHIPMENTS</u> PAGE 17

#### **SECTION 4**

ADDITIONAL SERVICES AND CHARGES
PAGE 22

# 2. DETERMINING THE RATE – SENDING SHIPMENTS

UPS shipping rates are determined by a shipment's service level, zone number, weight, content and specific additional charges.

## How to calculate your shipment rate:

- 1 Make sure that you are in the correct section. The sending rates in this section apply to any outbound international shipments when the shipping charges are billed to a party in the **sending country**.
- **2** Determine the billable weight.
- **3** Find the chart for the service level of your choice.
- 4 Find your shipment type in the chart (UPS Express Envelopes, documents or packages).
- 5 Look up the rate that applies to the billable weight and zone for your shipment.
- **6** Note any additional costs, including charges for optional services.

#### **Important**

For inbound shipments, please ensure that the shipper records your UPS account number on the UPS shipping documents.

## Changes to rates and additional charges

In order to respond to evolving costs and taxes and to ensure a competitive service, UPS reserves the right to amend or introduce rates and charges. A minimum of 10 days notice will be provided.

# How to use this section

Rates in this section apply when the shipping charges are billed to a party in the **sending country**.

#### 7one

To determine the zone number, see Worldwide zones.

### Billable weight - for small package shipments

Billable weight is the weight used to calculate the rate. For international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.

## **How To Calculate Billable Weight**

Determine Actual Weight: Use any standard scale to determine the actual weight of your package. Increase any fraction to the next half kilogram.

Determine Dimensional Weight: Divide the cubic size of your package (length x width x height, rounding each measurement to the nearest whole centimetre) in centimetres by 5,000. Refer to the figure at the bottom of this page. Increase any fraction to the next half kilogram.

Determine Billable Weight: Compare the package's actual weight to its dimensional weight. The larger of the two weights is the billable weight and should be used to calculate the rate.

For multiple-package shipments, total the billable weight of all packages in the shipment.

#### **Additional charges**

These rates are exclusive of any additional charges, such as charges for extended or remote area delivery or any optional services. Please see <u>Additional Services & Charges</u> for more details.

For more information, contact your local UPS office on +254703011000/+254732171000.

#### Tax

These rates are exclusive of tax. Where applicable, tax will be charged at the standard rate.

#### Arrange a collection

To arrange a collection please call your local UPS office on +254 703 011 000/+254 732 171000.

#### **UPS Express Boxes**

The UPS 10kg and UPS 25kg Express Box can be obtained by calling your local UPS office. Our representative can assist you with the completion of the UPS Waybill and any required export documentation.

A commercial invoice is required. The information on the invoice will be used to determine any applicable duty and/or tax charged by the destination country.

#### **UPS Express Envelope**

For correspondence, documents and electronic media only.

#### Letter weight limit

Letter rates apply for international documents, correspondence and electronic media shipments that do not exceed 0.5 kg sent in a UPS Express® Envelope. Import and export letters above 0.5kg and less than or equal to 5kg will be billed the document rate. Import and export letters above 5kg will be billed the package rate.

### Maximum weight

The maximum weight for an individual package is 70kg.

To determine the rate for a shipment with multiple packages weighing in total more than 70kg or multiply the total weight (rounded up to the next whole kilogram) by the appropriate price per kilogram shown.

The amount billed will be the result of the calculation, or the minimum rate shown, whichever is the greater.

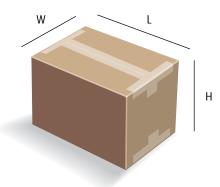
# How to determine dimensional weight - for small package shipments

 $\frac{L \times W \times H}{5000} = Dimensional weight$ 

L = length in cm

W = width in cm

H = height in cm



# **UPS Express Plus**

# **EARLY MORNING DELIVERY** FOR INTERNATIONAL SHIPMENTS

<b>UPS Express Envelope</b>							
Zone	2	3	4	5	6	7	8
USD	174.00	184.90	194.85	204.45	216.65	225.40	242.10
	g other than UPS Expre	ess Envelopes					
weight	474.00	40400	404.05	204.45	245.55	225.40	24240
0.5 kg	174.00	184.90	194.85	204.45	216.65	225.40	242.10
1.0 kg	191.30	209.25	219.85	232.30	248.95	261.55	278.20
1.5 kg	207.25 223.50	230.40 251.70	244.25 268.30	256.40 280.25	275.10 301.55	293.35 325.35	311.55 344.95
2.0 kg 2.5 kg	239.65	272.85	292.25	304.20	327.75	357.35	378.35
3.0 kg	252.75	292.25	314.40	325.35	353.85	387.25	410.70
3.5 kg	266.10	311.40	336.45	346.25	380.10	417.35	443.25
4.0 kg	279.15	330.75	358.50	367.45	406.35	447.10	475.30
4.5 kg	292.05	350.00	380.80	388.30	432.50	477.35	507.55
5.0 kg	305.15	369.05	402.80	409.30	458.85	507.30	540.05
Documents over 5 kg	and Packages						
Zone	2	3	4	5	6	7	8
weight							
0.5 kg	199.65	215.55	229.85	245.10	264.35	273.45	285.90
1.0 kg	220.70	242.80	256.15	273.45	296.60	310.80	321.00
1.5 kg	241.05	263.05	281.65	298.55	324.00	343.00	354.55
2.0 kg	260.95 281.25	283.15 303.65	306.90 332.05	324.00 349.15	351.25 378.55	375.45 407.80	387.80 421.15
2.5 kg 3.0 kg	296.50	321.70	353.25	371.50	404.95	437.20	452.70
3.5 kg	311.60	339.95	374.35	393.55	431.00	466.40	484.30
4.0 kg	326.90	358.35	395.70	415.80	457.35	495.70	515.35
4.5 kg	341.80	376.55	416.80	438.25	483.65	525.15	546.50
5.0 kg	357.15	394.50	438.25	460.35	509.60	554.40	577.95
5.5 kg	370.95	409.90	455.20	479.40	530.10	581.55	605.95
6.0 kg	385.20	425.05	472.25	498.70	550.35	608.75	634.40
6.5 kg	399.45	440.35	489.45	517.95	570.50	636.15	662.65
7.0 kg	413.45	455.30	506.65	537.05	590.55	663.50	690.80
7.5 kg	427.75	470.75	523.85	556.35	610.85	690.75	719.15
8.0 kg	441.75	485.90	541.05	575.65	631.00	718.00	747.55
8.5 kg	456.00	501.10	558.30	594.55	651.30	745.20	775.70
9.0 kg	470.10	516.15	575.65	613.70	671.40	772.60	803.95
9.5 kg	483.95	531.30	592.70	633.05	691.70	799.75	832.35
10 kg 11 kg	498.25 512.35	546.80 565.90	610.05 640.10	652.25 682.65	711.90 746.10	826.95 870.80	860.70 906.00
12 kg	526.60	585.15	670.35	712.95	780.85	914.00	951.65
13 kg	540.60	604.45	700.60	743.25	815.10	957.50	997.25
14 kg	554.80	623.65	731.20	773.75	849.25	1001.00	1042.75
15 kg	568.85	642.85	761.70	803.85	883.70	1044.35	1088.15
16 kg	581.95	661.20	787.65	830.15	914.00	1082.85	1130.55
17 kg	595.15	679.45	814.05	856.55	944.35	1121.05	1173.10
18 kg	608.40	697.80	840.35	882.65	974.65	1159.70	1215.20
19 kg	621.30	715.75	866.45	909.00	1004.85	1198.15	1257.80
20 kg	634.70	734.30	892.70	935.30	1035.30	1236.40	1300.15
21 kg	647.80	752.30	917.10	961.50	1062.50	1272.60	1336.60
22 kg	660.75	770.55	941.55	987.75	1089.85	1309.30	1373.10
23 kg 24 kg	673.90 687.20	788.90 807.20	965.50 989.95	1014.25 1040.20	1117.05 1144.35	1345.70 1381.95	1409.40 1446.05
25 kg	700.20	825.25	1014.25	1066.75	1171.75	1418.35	1482.15
26 kg	713.35	843.80	1038.25	1092.90	1199.00	1454.70	1518.55
27 kg	726.50	861.85	1062.50	1119.00	1226.25	1491.15	1554.90
28 kg	739.65	880.00	1087.05	1145.45	1253.60	1527.35	1591.30
29 kg	752.55	898.30	1111.00	1171.75	1280.85	1563.90	1627.70
30 kg	765.90	916.45	1135.30	1198.15	1308.00	1600.05	1664.15
31 kg	777.85	934.85	1157.60	1221.40	1335.45	1632.65	1699.65
32 kg	789.95	953.05	1179.85	1244.60	1362.90	1665.05	1734.95
33 kg	802.30	971.40	1202.00	1267.60	1390.00	1697.30	1770.15
34 kg	814.35	989.65	1224.15	1290.90	1417.20	1729.65	1805.50
35 kg 40 kg	826.50 886.95	1007.60	1246.65 1354.70	1314.15	1444.55	1761.90	1840.80
		1098.05		1430.25	1580.05	1918.60	2015.80
45 kg 50 kg	947.45 1008.30	1188.20 1278.45	1462.90 1570.70	1546.65 1662.90	1715.35 1850.75	2075.30 2231.85	2190.55 2365.30
50 kg 55 kg	1068.75	1368.70	1678.85	1779.10	1986.25	2388.45	2540.35
60 kg	1129.35	1458.80	1787.25	1895.55	2121.45	2544.95	2715.00
65 kg	1189.90	1549.05	1895.55	2011.45	2256.90	2701.80	2889.80
70 kg	1250.30	1639.20	2003.50	2127.65	2392.60	2858.40	3064.75
Over 70 kg							
Price per kg	17.86	23.41	28.62	30.39	34.18	40.83	43.78
Min rate	1250.30	1639.20	2003.50	2127.65	2392.60	2858.40	3064.75
• •	x (Dimensions: 41 x 32						
Up to 10 kg	385.50	425.25	472.90	498.85	550.60	609.10	634.50
	x (Dimensions: 48 x 45						4476.77
Up to 25 kg	582.25	661.35	787.95	830.60	914.25	1083.10	1130.65

# **UPS Express**

# **INTERNATIONAL** TIME AND DAY-DEFINITE DELIVERY

UPS Express Envelop	es						
Zone	2	3	4	5	6	7	8
USD	64.00	74.55	84.85	94.35	106.60	115.45	131.85
	g other than UPS Expr	ress Envelopes					
weight 0.5 kg	64.00	74.55	84.85	94.35	106.60	115.45	131.85
1.0 kg	81.00	98.95	109.90	122.40	138.85	151.45	168.10
1.5 kg	97.35	120.20	134.15	146.50	165.20	183.25	201.30
2.0 kg	113.35	141.35	158.10	170.25	191.35	215.25	234.80
2.5 kg	129.65	162.60	182.20	194.25	217.50	247.30	268.20
3.0 kg	142.70	182.00	204.20	215.25	243.80	277.20	300.60
3.5 kg	156.05	201.10	226.45	236.25	270.15	307.35	333.00
4.0 kg	169.25	220.60	248.40	257.20	296.40	337.20	365.05
4.5 kg	182.05	239.75	270.65	278.10	322.70	367.15	397.20
5.0 kg Documents over 5 kg	195.20	259.00	292.55	299.15	348.80	397.10	429.75
Zone Zone	2	3	4	5	6	7	8
weight	-	,	-	•	v	,	•
0.5 kg	89.85	105.25	120.05	134.95	154.35	163.50	175.60
1.0 kg	110.70	132.65	146.20	163.45	186.55	200.85	210.70
1.5 kg	130.85	152.70	171.55	188.55	214.00	233.25	244.25
2.0 kg	151.10	172.85	196.80	213.80	241.25	265.40	277.60
2.5 kg	171.45	193.40	222.05	239.10	268.40	297.90	310.80
3.0 kg	186.40	211.45	243.25	261.55	294.75	327.05	342.50
3.5 kg 4.0 kg	201.85 216.85	229.70 248.05	264.40 285.60	283.60 305.95	321.00 347.25	356.45 385.70	373.95 405.05
4.0 kg 4.5 kg	232.00	248.05	306.95	328.15	347.25 373.70	415.10	436.25
5.0 kg	246.90	284.25	328.00	350.30	399.85	444.25	467.65
5.5 kg	260.85	299.60	345.20	369.50	419.90	471.60	495.70
6.0 kg	275.10	314.70	362.20	388.70	440.35	498.75	524.15
6.5 kg	289.25	330.10	379.45	407.75	460.30	526.20	552.30
7.0 kg	303.45	345.00	396.85	426.95	480.50	553.35	580.50
7.5 kg	317.50	360.40	413.90	446.25	500.80	580.50	608.90
8.0 kg	331.60	375.60	431.05	465.50	521.00	608.05	637.25
8.5 kg 9.0 kg	345.80 360.00	390.85 406.00	448.20 465.50	484.65 503.70	541.20 561.45	635.20 662.45	665.40 693.65
9.5 kg	374.20	421.00	482.50	523.10	581.55	689.75	722.10
10 kg	388.30	436.45	499.70	542.20	601.95	716.95	750.45
11 kg	402.35	455.55	530.10	572.75	636.15	760.55	795.70
12 kg	416.55	474.90	560.35	602.85	670.60	803.95	841.40
13 kg	430.60	494.25	590.65	633.30	704.85	847.35	886.95
14 kg	444.80	513.35	621.05	663.50	739.10	890.75	932.40
15 kg	458.95	532.55	651.45	693.65	773.75	934.35	977.85
16 kg	471.95 485.10	550.95 569.05	677.60 703.90	720.15 746.35	803.95 834.25	972.95 1011.00	1020.25 1062.80
17 kg 18 kg	498.25	587.55	730.30	772.70	864.40	1049.75	1105.00
19 kg	511.55	605.45	756.40	798.85	894.90	1088.05	1147.50
20 kg	524.40	624.00	782.65	825.25	925.40	1126.30	1189.95
21 kg	537.60	642.00	807.05	851.40	952.60	1162.75	1226.30
22 kg	550.70	660.35	831.15	877.65	979.95	1199.20	1262.80
23 kg	563.85	678.65	855.40	904.15	1006.90	1235.35	1299.25
24 kg	577.20	696.95	879.70	930.25	1034.35	1271.95	1335.80
25 kg	590.30	714.95	904.15	956.45	1061.85	1308.45	1371.85
26 kg 27 kg	603.20 616.45	733.50 751.50	928.20 952.60	983.05 1008.90	1089.15 1116.15	1344.65 1381.00	1408.30 1444.60
28 kg	629.50	769.75	976.80	1035.40	1143.45	1417.25	1480.95
29 kg	642.80	788.05	1001.05	1061.85	1170.60	1453.90	1517.40
30 kg	655.85	806.20	1025.45	1088.05	1198.15	1490.15	1553.80
31 kg	668.05	824.50	1047.45	1111.20	1225.45	1522.45	1589.30
32 kg	679.90	842.75	1069.75	1134.55	1252.90	1554.85	1624.60
33 kg	692.10	861.00	1091.95	1157.65	1279.95	1587.20	1659.85
34 kg	704.35	879.30 807.40	1114.20	1180.85	1307.25	1619.45	1695.30
35 kg 40 kg	716.35 776.90	897.40 987.75	1136.50 1244.60	1204.20 1320.20	1334.65 1470.00	1651.85 1808.50	1730.70 1905.50
40 kg 45 kg	837.50	1077.95	1352.75	1436.55	1605.45	1965.15	2080.20
50 kg	898.25	1168.15	1460.85	1552.75	1740.75	2121.75	2255.05
55 kg	958.80	1258.40	1568.90	1669.05	1876.10	2278.45	2430.05
60 kg	1019.15	1348.50	1677.05	1785.25	2011.50	2434.95	2604.80
65 kg	1079.75	1438.80	1785.25	1901.30	2146.90	2591.90	2779.60
70 kg	1140.60	1529.00	1893.50	2017.65	2282.40	2748.35	2954.50
Over 70 kg	16.20	24.04	27.05	20.02	70.00	70.00	42.20
Price per kg	16.29 1140.60	21.84 1529.00	27.05 1893.50	28.82	32.60 2282.40	39.26	42.20 2954.50
Min rate	1140.60 ox (Dimensions: 41 x 3		1690.00	2017.65	2282.40	2748.35	Z904.0U
Up to 10 kg	275.55	315.10	362.70	388.80	440.45	499.05	524.40
	ox (Dimensions: 48 x 4		502.70	555.00		.55.05	520
Up to 25 kg	472.35	551.10	678.00	720.40	804.45	973.15	1020.45

# **UPS Express Saver**

# FAST AND ECONOMICAL DELIVERY FOR INTERNATIONAL SHIPMENTS

UPS Express Envel	lopes							
Zone	1	2	3	4	5	6	7	8
USD	46.20	61.10	69.25	80.75	88.10	101.05	109.90	124.75
Documents up to weight	5 kg other than UPS I	Express Envelopes						
0.5 kg	46.20	61.10	69.25	80.75	88.10	101.05	109.90	124.75
1.0 kg	61.30	76.75	93.15	104.60	115.70	131.80	143.25	158.80
1.5 kg	74.15	91.75	113.15	128.20	138.40	156.70	172.75	190.35
2.0 kg	87.05	106.55	132.90	151.90	161.00	181.20	202.25	222.05
2.5 kg	99.95	121.55	152.75	175.65	183.45	206.35	231.80	254.05
3.0 kg 3.5 kg	111.85 123.85	134.40 147.25	170.80 188.55	195.55 215.25	204.20 225.05	231.25 256.10	260.50 289.05	283.95 313.60
4.0 kg	135.80	160.20	206.60	235.10	245.60	281.00	317.55	343.60
4.5 kg	147.65	172.90	224.35	254.85	266.40	305.90	346.10	373.35
5.0 kg	159.35	185.85	242.40	274.70	287.10	330.60	374.65	403.15
Documents over 5								
Zone	1	2	3	4	5	6	7	8
weight 0.5 kg	75.25	85.25	99.00	113.15	128.05	145.85	155.00	165.70
1.0 kg	93.35	105.10	125.30	138.00	155.00	176.65	190.00	199.65
1.5 kg	108.95	124.30	144.15	160.95	180.05	202.55	220.75	231.35
2.0 kg	124.85	142.75	162.85	183.65	205.00	228.20	251.75	263.15
2.5 kg	141.05	161.65	181.50	206.65	229.65	254.10	282.40	294.85
3.0 kg	151.80	176.90	198.30	227.40	249.60	278.10	311.55	324.90
3.5 kg	162.90	191.65	215.40	248.25	269.60	302.00	340.45	354.60
4.0 kg 4.5 kg	173.75 184.60	206.60 221.40	232.20 249.05	269.10 290.15	289.50 309.60	325.80 349.65	369.45 398.20	384.50 414.30
4.5 kg 5.0 kg	195.55	236.25	266.30	310.80	329.25	373.60	426.95	414.00
5.5 kg	205.30	249.05	279.90	327.70	347.15	392.35	451.80	469.90
6.0 kg	215.25	262.05	293.85	344.55	365.30	411.20	476.60	495.70
6.5 kg	225.15	274.95	307.65	361.45	383.05	430.05	501.45	521.60
7.0 kg	235.15	287.70	321.70	378.35	400.90	449.10	526.40	547.30
7.5 kg	245.10	300.75	335.60	395.45	418.90	467.80	551.35	573.15
8.0 kg 8.5 kg	254.90 264.80	313.60 326.75	349.50 363.45	412.25 429.10	437.00 454.90	486.60 505.75	576.25 601.15	598.95 625.00
9.0 kg	274.95	339.75	377.35	445.90	472.75	524.50	626.10	650.85
9.5 kg	284.85	352.55	391.35	462.95	490.80	543.10	651.00	676.60
10 kg	294.70	365.60	405.20	479.65	508.65	562.35	675.85	702.35
11 kg	303.70	378.35	424.05	505.75	537.55	595.15	716.75	745.15
12 kg	312.65	391.35	442.90	531.55	566.20	628.05	757.60	787.90
13 kg	321.70	404.15	461.80	557.25	595.35	660.75	798.45	830.85
14 kg 15 kg	330.60 339.75	417.15 430.05	480.55 499.55	583.20 608.95	624.05 653.20	693.50 726.30	839.25 880.30	873.55 916.25
16 kg	348.45	442.90	517.55	633.80	678.95	755.10	917.10	957.10
17 kg	357.35	456.00	535.50	658.70	704.75	783.95	954.10	997.85
18 kg	366.30	468.90	553.35	683.65	730.65	813.00	990.65	1038.60
19 kg	375.60	481.80	571.20	708.50	756.50	841.55	1027.55	1079.35
20 kg	384.45	494.70	589.15	733.20	782.65	870.40	1064.40	1120.15
21 kg	393.40 402.15	506.55 518.65	606.00 622.90	756.15 779.00	807.45 832.30	897.25 924.25	1099.30 1133.95	1153.85 1187.65
22 kg 23 kg	411.20	530.40	639.80	801.80	857.35	950.85	1169.15	1221.55
24 kg	419.95	542.55	656.60	824.75	882.20	977.90	1203.90	1255.40
25 kg	429.10	554.30	673.75	847.85	907.15	1004.60	1238.85	1289.05
26 kg	438.10	566.05	690.60	870.40	932.00	1031.70	1273.65	1322.70
27 kg	446.95	578.20	707.40	893.30	956.90	1058.40	1308.70	1356.75
28 kg 29 kg	456.00 464.95	590.05 602.20	724.20 741.20	916.25 939.10	981.70 1006.55	1085.25	1343.40 1378.15	1390.50 1424.25
29 kg 30 kg	464.95 473.75	613.95	741.20 758.20	959.10 962.05	1006.55	1112.15 1138.95	1413.10	1458.10
31 kg	481.80	625.95	774.85	981.75	1053.50	1164.85	1442.95	1491.60
32 kg	489.65	637.90	791.95	1001.85	1075.55	1190.65	1472.95	1525.75
33 kg	497.50	649.70	808.90	1021.60	1097.45	1216.40	1502.75	1559.60
34 kg	505.75	661.65	825.65	1041.45	1119.15	1242.50	1532.65	1593.30
35 kg	513.55	673.75	842.65	1061.50	1141.20	1268.30	1562.40	1627.05
40 kg 45 kg	545.25 577.20	732.35 791.10	928.00 1013.65	1162.80 1264.15	1252.75 1364.35	1396.30 1524.60	1711.05 1859.45	1792.20 1957.20
45 kg 50 kg	608.95	849.55	1015.65	1365.60	1475.75	1653.05	2007.80	2122.40
55 kg	640.95	908.35	1184.80	1467.10	1587.40	1781.20	2156.40	2287.20
60 kg	672.60	967.00	1270.40	1568.40	1698.80	1909.50	2304.60	2452.20
65 kg	704.50	1025.60	1355.70	1669.80	1810.55	2037.60	2452.95	2617.35
70 kg	736.30	1084.35	1441.20	1771.30	1922.20	2166.05	2601.35	2782.45
Over 70 kg	10.51	15.40	20.50	25.70	27.46	30.04	27 1 <i>c</i>	30.74
Price per kg Min rate	10.51 736.30	15.49 1084.35	20.58 1441.20	25.30 1771.30	27.46 1922.20	30.94 2166.05	37.16 2601.35	39.74 2782.45
	s Box (Dimensions: 41		1771.20	17,1.50	1522.20	2100.03	2001.55	2, 02,73
Up to 10 kg	215.50	262.30	294.20	344.80	365.55	411.50	476.90	496.00
	s Box (Dimensions: 48	· · · · · · · · · · · · · · · · · · ·						
Up to 25 kg	348.90	443.35	517.85	634.25	679.40	755.45	917.25	957.30

# **UPS Expedited**

# SCHEDULED DAY-DEFINITE DELIVERY TO DESTINATIONS OUTSIDE EUROPE

Packages								
Zone	1	2	3	4	5	6	7	8
USD	•	-	,	7	•	·	,	•
weight								
1 kg	89.05	100.45	119.40	131.80	148.15	168.95	181.65	190.70
2 kg	119.55	136.45	155.70	175.60	195.90	218.40	240.70	251.70
3 kg	145.30	168.95	189.75	217.30	238.85	266.00	297.90	310.60
4 kg	165.25	196.45	220.95	256.00	275.25	309.95	351.20	365.70
5 kg	186.00	224.85	253.30	295.70	313.40	355.30	406.25	422.45
6 kg	204.75	249.40	279.55	327.80	347.50	391.15	453.60	471.70
7 kg	222.90	272.80	304.90	358.55	380.05	425.50	498.90	518.65
8 kg	241.60	297.25	331.30	390.60	414.05	461.30	546.20	567.65
9 kg	259.55	320.60	356.25	420.95	446.25	495.15	591.25	614.50
10 kg	278.20	345.00	382.50	452.85	480.20	530.80	637.95	663.00
11 kg	285.60	355.80	398.70	475.45	505.35	559.60	674.05	700.60
12 kg	294.25	367.85	416.60	499.75	532.55	590.40	712.35	741.00
13 kg	301.45	378.45	432.55	522.00	557.65	618.90	747.80	778.05
14 kg	309.75	390.75	450.20	546.30	584.65	649.65	786.20	818.25
15 kg	316.85	401.25	466.35	568.40	609.35	677.65	821.25	855.05
16 kg	325.15	413.35	482.80	591.55	633.55	704.65	855.45	893.05
17 kg	332.15	423.85	497.65	612.25	655.05	728.60	886.70	927.55
18 kg	340.55	435.75	514.35	635.55	679.20	755.60	921.00	965.35
19 kg	347.65	446.10	529.00	656.15	700.50	779.35	951.55	999.45
20 kg	355.90	458.05	545.40	678.95	724.75	805.95	985.65	1037.05
21 kg	362.75	467.40	558.95	697.45	744.75	827.75	1014.10	1064.30
22 kg	371.00	478.20	574.60	718.65	767.80	852.50	1046.10	1095.40
23 kg	377.90	487.40	587.85	736.95	787.75	873.90	1074.30	1122.40
24 kg	385.90	498.50	603.25	757.85	810.55	898.40	1106.30	1153.35
25 kg	392.85	507.50	616.70	775.90	830.20	919.75	1133.80	1179.95
26 kg	400.90	518.30	632.20	796.80	853.10	944.35	1165.85	1210.75
27 kg	407.60	527.25	645.25	814.60	872.70	965.20	1193.25	1237.30
28 kg	415.65	538.15	660.60	835.50	895.30	989.70	1225.10	1268.15
29 kg	422.45	547.00	673.55	853.10	914.55	1010.40	1252.20	1294.05
30 kg	430.45	557.85	688.90	874.00	937.35	1034.70	1283.80	1324.55
31 kg	436.15	566.70	701.50	888.80	953.50	1054.20	1306.05	1350.25
32 kg	443.25	577.35	716.80	906.70	973.50	1077.65	1333.15	1381.00
33 kg	448.65	586.00	729.35	921.40	989.45	1096.85	1355.10	1406.35
34 kg	456.05	596.65	744.60	939.15	1009.35	1120.25	1382.05	1436.70
35 kg	461.40	605.25	756.95	953.60	1025.20	1139.35	1403.85	1461.85
40 kg	490.05	658.00	833.85	1044.45	1125.25	1254.55	1537.05	1610.10
45 kg	516.70	707.90	907.20	1131.55	1221.10	1364.55	1664.25	1751.75
50 kg	545.10	760.50	983.95	1222.30	1321.05	1479.55	1797.00	1899.70
55 kg	571.40	810.00	1056.45	1308.15	1415.55	1588.40	1922.90	2039.55
60 kg	599.90	862.25	1132.85	1398.55	1514.95	1702.70	2055.35	2186.70
65 kg	625.95	911.10	1204.55	1483.65	1608.80	1810.45	2179.40	2325.40
70 kg	654.15	963.30	1280.45	1573.70	1707.85	1924.35	2311.20	2472.00
75 kg	698.25	1029.10	1366.60	1679.55	1823.00	2054.05	2467.50	2639.40
80 kg	744.85	1097.55	1457.90	1791.55	1944.40	2190.85	2632.00	2815.25
85 kg	788.70	1161.80	1543.20	1896.50	2058.35	2319.25	2786.35	2980.25
90 kg	834.90	1230.10	1634.00	2008.00	2179.40	2455.60	2950.20	3155.60
95 kg	877.60	1293.15	1717.60	2110.90	2291.05	2581.50	3101.35	3317.30
100 kg	923.80	1361.15	1808.05	2221.90	2411.75	2717.35	3264.55	3491.85
Over 100 kg								
Price per kg	9.23	13.61	18.08	22.21	24.11	27.17	32.64	34.91
Min rate	923.80	1361.15	1808.05	2221.90	2411.75	2717.35	3264.55	3491.85
	323.00	1501.15	1000.05	222330	2.111.75	2,1,.55	320 1.33	5.52.65

2025 UPS Service and Tariff Guide, Kenya

# UPS Worldwide Express Freight

# RAPID DELIVERY OF PALLETISED SHIPMENTS WORLDWIDE

Rates applicable for: Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location.

UPS Worldwide Ex	press Freight							
Zone	1	2	3	4	5	6	7	8
USD								
Min rate	746.25	1099.10	1461.20	1795.60	1948.95	2196.75	2637.65	2821.55
weight								
71 - 99 kg								
Price per kg	10.51	15.48	20.58	25.29	27.45	30.94	37.15	39.74
100 - 299 kg								
Price per kg	10.29	15.16	20.16	24.78	26.89	30.31	36.40	38.94
300 - 499 kg								
Price per kg	10.08	14.85	19.75	24.28	26.35	29.70	35.67	38.15
500 - 999 kg								
Price per kg	9.87	14.55	19.35	23.80	25.81	29.10	34.95	37.39
1000 kg or more								
Price per kg	9.67	14.25	18.95	23.31	25.30	28.51	34.25	36.63

# UPS Worldwide Express Freight® Midday

### RAPID DELIVERY OF PALLETISED SHIPMENTS WORLDWIDE BY 12PM OR 2PM.

Rates applicable for: Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location.

UPS Worldwide E	xpress Freight Midday							
Zone	1	2	3	4	5	6	7	8
USD								
Min rate	954.25	1307.85	1670.65	2003.65	2157.70	2404.80	2845.70	3030.30
weight								
71 - 99 kg								
Price per kg	13.44	18.42	23.53	28.22	30.39	33.87	40.08	42.68
100 - 299 kg								
Price per kg	13.23	18.09	23.08	27.72	29.85	33.25	39.33	41.86
300 - 499 kg								
Price per kg	13.00	17.78	22.69	27.21	29.28	32.63	38.61	41.09
500 - 999 kg								
Price per kg	12.81	17.48	22.26	26.72	28.73	32.03	37.89	40.32
1000 kg or more								
Price per kg	12.60	17.18	21.91	26.26	28.22	31.43	37.19	39.54

#### SECTION 1

CHOOSING THE RIGHT SERVICE PAGE 4

#### SECTION 2

<u>DETERMINING THE RATE –</u> <u>SENDING SHIPMENTS</u> PAGE 10

#### SECTION 3

<u>DETERMINING THE RATE –</u> <u>RECEIVING SHIPMENTS</u> PAGE 17

#### **SECTION 4**

ADDITIONAL SERVICES AND CHARGES
PAGE 22

# 3. DETERMINING THE RATE – RECEIVING SHIPMENTS

The rate for receiving a UPS shipment is determined by its service level, origin zone, weight and any additional charges.

Our rates in your local currency are fixed in advance to avoid the effects of currency fluctuations and allow you to manage your import shipping costs.

### How to calculate your shipment rate:

- 1 Make sure that you are in the correct section. The receiving rates in this section apply to any inbound international shipments when the shipping charges are billed to a party in the receiving country.
- **2** Determine the billable weight.
- **3** Find the chart for the service level of your choice.
- 4 Find your shipment type in the chart (UPS Express Envelopes, documents or packages).
- **5** Look up the rate that applies to the billable weight and zone for your shipment.
- **6** Note any additional costs, including charges for optional services.

#### Important

For inbound shipments, please ensure that the shipper records your UPS account number on the UPS shipping documents.

### Changes to rates and additional charges

In order to respond to evolving costs and taxes and to ensure a competitive service, UPS reserves the right to amend or introduce rates and charges. A minimum of 10 days notice will be provided.

# How to use this section

Rates in this section apply when the shipping charges are billed to a party in the receiving country.

#### 7one

To determine the zone number, see Worldwide zones.

### Billable weight - for small package shipments

Billable weight is the weight used to calculate the rate. For international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.

## **How To Calculate Billable Weight**

Determine Actual Weight: Use any standard scale to determine the actual weight of your package. Increase any fraction to the next half kilogram.

Determine Dimensional Weight: Divide the cubic size of your package (length x width x height, rounding each measurement to the nearest whole centimetre) in centimetres by 5,000. Increase any fraction to the next half kilogram.

Determine Billable Weight: Compare the package's actual weight to its dimensional weight. The larger of the two weights is the billable weight and should be used to calculate the rate.

For multiple-package shipments, total the billable weight of all packages in the shipment.

## **Additional charges**

These rates are exclusive of any additional charges, such as charges for extended or remote area delivery or any optional services. Please see <u>Additional Services & Charges</u> for more details.

For more information, contact your local UPS office on +254 703 011 000/ +254 732 171000.

#### Tax

These rates are exclusive of tax. Where applicable, tax will be charged at the standard rate.

#### **UPS Express Envelope**

For correspondence, documents and electronic media only.

#### Letter weight limit

Letter rates apply for international documents, correspondence and electronic media shipments that do not exceed 0.5 kg sent in a UPS Express® Envelope. Import and export letters above 0.5kg and less than or equal to 5kg will be billed the document rate. Import and export letters above 5kg will be billed the package rate.

### Maximum weight

The maximum weight for an individual package is 70kg.

To determine the rate for a shipment with multiple packages weighing in total more than 70kg or multiply the total weight (rounded up to the next whole kilogram) by the appropriate price per kilogram shown.

The amount billed will be the result of the calculation, or the minimum rate shown — whichever is the greater.

# **UPS Express Saver**

# FAST AND ECONOMICAL DELIVERY FOR INTERNATIONAL SHIPMENTS

<b>UPS Express Enve</b>	elopes							
Zone	1	2	3	4	5	6	7	8
USD	90.05	90.85	117.90	123.80	131.80	155.55	163.55	180.45
Documents up to 5 kg other than UPS Express Envelopes weight								
0.5 kg	90.05	90.85	117.90	123.80	131.80	155.55	163.55	180.45
1.0 kg	103.85	108.80	143.75	152.55	163.55	195.40	201.30	222.05
1.5 kg	115.90	126.75	169.55	181.10	195.40	232.05	237.30	260.10
2.0 kg	127.75 139.60	144.50 162.50	195.40 221.35	210.20 238.95	227.15 259.05	268.90 305.90	272.85 308.50	297.80 335.60
2.5 kg 3.0 kg	163.55	184.35	257.15	274.90	297.80	351.45	361.45	387.25
3.5 kg	187.40	206.25	292.85	310.45	336.50	397.15	414.10	438.85
4.0 kg	211.25	227.95	328.55	346.10	375.60	442.90	466.80	490.80
4.5 kg	235.15	249.80	364.35	382.10	414.10	488.70	519.55	542.55
5.0 kg	259.05 5 kg and Packages	271.65	400.20	417.70	452.85	534.55	572.20	594.05
Zone	1	2	3	4	5	6	7	8
weight	-	-	•	•	•	·	•	· ·
0.5 kg	92.00	98.00	121.90	131.90	145.80	169.55	171.55	197.40
1.0 kg	125.80	134.85	166.70	175.55	194.70	231.25	239.10	268.90
1.5 kg	155.90	164.65	207.25	215.05	235.45	270.05	294.70	318.70
2.0 kg 2.5 kg	185.55 215.35	194.45 224.35	248.10 289.05	254.85 294.50	276.30 317.05	308.65 347.50	350.60 406.25	368.45 418.15
3.0 kg	225.30	244.20	312.00	324.55	344.90	385.50	440.10	460.00
3.5 kg	235.20	264.15	334.55	354.20	372.70	423.40	473.80	501.70
4.0 kg	245.25	284.15	357.45	384.05	400.80	460.90	507.70	543.45
4.5 kg	254.95	303.85	380.45	413.90	428.50	498.70	541.65 676.30	585.30
5.0 kg 5.5 kg	264.90 274.95	323.90 341.50	403.35 430.05	443.70 473.40	456.35 486.30	536.35 565.50	575.30 606.00	626.85 668.75
6.0 kg	284.85	359.50	457.00	503.20	516.00	594.05	636.85	710.45
6.5 kg	294.70	377.35	483.70	532.90	545.90	622.90	667.70	752.20
7.0 kg	304.90	395.45	510.60	562.70	575.75	651.85	698.35	794.00
7.5 kg	314.70	413.05	537.45	592.70	605.50	680.70	729.35	835.65
8.0 kg 8.5 kg	324.70 334.60	431.05 449.10	564.40 591.30	622.35 652.20	635.55 665.30	709.30 738.05	760.10 791.10	877.45 919.20
9.0 kg	344.55	466.80	617.95	681.95	695.35	767.05	821.85	960.85
9.5 kg	354.35	484.70	644.60	711.70	725.15	795.70	852.80	1002.75
10 kg	364.35	502.65	671.65	741.50	754.75	824.75	883.45	1044.35
11 kg	382.35 400.20	520.50 538.45	698.35 725.30	771.40 801.30	799.75 844.35	872.45 920.20	929.15 974.95	1102.30 1159.90
12 kg 13 kg	418.00	556.35	752.20	830.90	889.25	967.75	1020.75	1217.55
14 kg	436.10	574.20	779.00	860.80	933.95	1015.65	1066.45	1275.25
15 kg	453.90	592.05	805.80	890.55	978.85	1063.50	1112.15	1333.00
16 kg	463.65	610.00	832.85	920.30	1023.55	1111.20	1157.75	1390.50
17 kg 18 kg	473.75 483.70	628.05 645.85	859.45 886.45	950.15 979.95	1068.40 1113.20	1158.85 1206.55	1203.50 1249.30	1448.15 1505.80
19 kg	493.70	663.80	913.30	1009.65	1157.80	1254.25	1294.95	1563.45
20 kg	503.50	681.70	940.15	1039.65	1202.75	1301.90	1340.80	1621.15
21 kg	513.55	699.65	967.00	1069.30	1247.65	1344.75	1383.60	1678.80
22 kg	523.50	717.50	993.85	1099.15	1292.35	1387.40	1426.30	1736.45
23 kg 24 kg	533.50 543.10	735.25 753.35	1020.75 1047.45	1129.00 1158.80	1337.20 1381.95	1430.25 1473.05	1469.05 1511.90	1794.30 1851.80
24 kg 25 kg	553.35	733.33 771.15	1074.30	1188.55	1426.70	1515.80	1554.35	1909.50
26 kg	563.25	788.90	1101.20	1218.25	1471.40	1558.55	1597.30	1967.00
27 kg	573.15	807.05	1128.15	1248.10	1516.35	1601.10	1640.05	2024.75
28 kg	583.20 592.95	824.75 842.65	1154.75 1181.70	1277.85	1561.00	1644.10	1682.85	2082.50
29 kg 30 kg	603.00	842.65 860.65	1208.40	1307.65 1337.70	1605.80 1650.70	1686.65 1729.65	1725.55 1768.35	2140.15 2197.75
31 kg	612.90	878.45	1234.40	1367.45	1679.35	1761.25	1806.15	2255.55
32 kg	622.90	896.45	1260.25	1397.05	1708.15	1793.10	1843.90	2313.00
33 kg	632.95	914.15	1286.20	1426.85	1737.15	1825.05	1881.45	2370.75
34 kg 35 kg	642.90 652.60	932.25 950.00	1312.05 1337.95	1456.75 1486.35	1765.90 1794.80	1856.95 1888.50	1919.35 1957.20	2428.55 2486.10
35 кg 40 kg	688.60	1029.50	1437.25	1641.50	1918.45	2047.65	2126.20	2681.10
45 kg	724.20	1109.15	1536.75	1796.45	2041.65	2206.70	2295.25	2875.90
50 kg	760.10	1188.80	1636.05	1951.35	2164.95	2365.90	2464.20	3070.80
55 kg	795.70	1268.30	1735.40	2106.20	2288.60	2524.85	2633.20	3265.80
60 kg	831.85 867.60	1347.85 1427.20	1835.00 1934.40	2261.25 2416.25	2412.00 2535.25	2684.00 2843.15	2802.30 2971.40	3460.55 3655.40
65 kg 70 kg	903.40	1506.70	2033.70	2571.25	2658.90	3002.20	3140.45	3850.20
Over 70 kg		. ,						
Price per kg	12.90	21.52	29.05	36.73	37.98	42.88	44.86	55.00
Min rate	903.40	1506.70	2033.70	2571.25	2658.90	3002.20	3140.45	3850.20

# **UPS Expedited**

# SCHEDULED DAY-DEFINITE DELIVERY FROM INTERNATIONAL DESTINATIONS

USD weight 1 kg 1: 2 kg 1: 3 kg 2: 2 kg 2: 5 kg 2: 5 kg 2: 7 kg 2: 8 kg 3: 9 kg 3: 11 kg 3: 11 kg 3: 12 kg 3: 3	201  120.25  1.77.40  215.45  233.35  252.00  270.90  288.90  307.60  325.25  343.95	202 128.95 186.05 233.45 270.30 308.00 374.65 408.45 440.70	203 159.25 237.40 298.10 339.95 383.55 434.65 483.80 534.75	204 167.80 243.75 310.35 365.30 422.05 478.75 533.35	205 186.20 264.30 329.90 381.05 434.30 490.95	221.15 295.20 368.65 438.50 510.45	228.70 335.35 420.95 482.90	208 257.25 352.45 439.90 516.95
weight 1 kg 1: 2 kg 1: 3 kg 2: 5 kg 2: 6 kg 2: 7 kg 2: 8 kg 3: 9 kg 3: 11 kg 3: 12 kg 3:	177.40 215.45 233.35 252.00 270.90 288.90 307.60 352.25 343.95	186.05 233.45 270.30 308.00 374.65 408.45 440.70	237.40 298.10 339.95 383.55 434.65 483.80	243.75 310.35 365.30 422.05 478.75	264.30 329.90 381.05 434.30	295.20 368.65 438.50	335.35 420.95 482.90	352.45 439.90
weight 1 kg 1: 2 kg 1: 3 kg 2: 4 kg 2: 5 kg 2: 6 kg 2: 7 kg 2: 8 kg 3: 9 kg 3: 11 kg 3: 12 kg 3:	177.40 215.45 233.35 252.00 270.90 288.90 307.60 352.25 343.95	186.05 233.45 270.30 308.00 374.65 408.45 440.70	237.40 298.10 339.95 383.55 434.65 483.80	243.75 310.35 365.30 422.05 478.75	264.30 329.90 381.05 434.30	295.20 368.65 438.50	335.35 420.95 482.90	352.45 439.90
1 kg 1: 2 kg 1' 3 kg 2 4 kg 2 5 kg 2 6 kg 2 7 kg 2 8 kg 3 9 kg 3 11 kg 3 12 kg 3	177.40 215.45 233.35 252.00 270.90 288.90 307.60 352.25 343.95	186.05 233.45 270.30 308.00 374.65 408.45 440.70	237.40 298.10 339.95 383.55 434.65 483.80	243.75 310.35 365.30 422.05 478.75	264.30 329.90 381.05 434.30	295.20 368.65 438.50	335.35 420.95 482.90	352.45 439.90
2 kg 1: 3 kg 2: 4 kg 2: 5 kg 2: 6 kg 2: 7 kg 2: 8 kg 3: 9 kg 3: 10 kg 3: 11 kg 3: 12 kg 3:	177.40 215.45 233.35 252.00 270.90 288.90 307.60 352.25 343.95	233.45 270.30 308.00 341.90 374.65 408.45 440.70	237.40 298.10 339.95 383.55 434.65 483.80	243.75 310.35 365.30 422.05 478.75	329.90 381.05 434.30	295.20 368.65 438.50	420.95 482.90	439.90
3 kg 2 4 kg 2 5 kg 2 6 kg 2 7 kg 2 2 8 kg 3 3 90 kg 3 10 kg 3 11 kg 3 3 12 kg 3 3	215.45 233.35 252.00 270.90 288.90 307.60 325.25 343.95	233.45 270.30 308.00 341.90 374.65 408.45 440.70	298.10 339.95 383.55 434.65 483.80	310.35 365.30 422.05 478.75	329.90 381.05 434.30	368.65 438.50	420.95 482.90	439.90
4 kg 2 5 kg 2 6 kg 2 7 kg 2 8 kg 3 10 kg 3 11 kg 3 12 kg 3	2252.00 270.90 288.90 307.60 325.25 343.95	270.30 308.00 341.90 374.65 408.45 440.70	383.55 434.65 483.80	365.30 422.05 478.75	381.05 434.30	438.50	482.90	
5 kg         2           6 kg         2           7 kg         2           8 kg         3           9 kg         3           10 kg         3           11 kg         3           12 kg         3	2252.00 270.90 288.90 307.60 325.25 343.95	308.00 341.90 374.65 408.45 440.70	383.55 434.65 483.80	422.05 478.75	434.30			
6 kg 2 7 kg 2 8 kg 3 9 kg 3 11 kg 3 12 kg 3	288.90 307.60 325.25 343.95	374.65 408.45 440.70	483.80		490 9E		547.30	596.50
7 kg 2 8 kg 3 9 kg 3 10 kg 3 11 kg 3 12 kg 3	307.60 325.25 343.95 359.60	408.45 440.70	483.80			565.45	605.95	675.90
8 kg 3 9 kg 3 10 kg 3 11 kg 3 12 kg 3	307.60 325.25 343.95 359.60	408.45 440.70		JJJ.JJ	545.60	617.70	661.95	752.30
9 kg 3 10 kg 3 11 kg 3 12 kg 3	343.95 359.60			589.75	602.25	672.40	720.50	831.55
10 kg 3 11 kg 3 12 kg 3	343.95 359.60		583.45	643.65	656.40	724.15	775.70	906.95
11 kg 3 12 kg 3	359.60	474.45	634.05	700.05	712.65	778.50	833.90	985.95
12 kg 3		489.50	656.75	725.30	752.05	820.45	873.80	1036.35
	376.45	506.30	682.05	753.40	794.00	865.45	916.60	1090.60
7) VK ).	391.60	521.10	704.50	778.35	832.95	906.60	956.00	1140.50
	408.30	537.85	729.60	806.15	874.85	951.40	998.85	1194.45
	423.60	552.50	751.90	830.90	913.30	992.35	1037.75	1243.60
	432.80	569.00	777.00	858.80	954.90	1036.80	1080.40	1297.40
	440.50	583.60	799.05	883.20	993.00	1077.05	1118.60	1346.00
	449.70	600.25	823.90	910.80	1034.70	1121.50	1161.45	1399.75
	457.10	614.60	845.65	934.90	1072.25	1161.55	1199.20	1447.55
	466.35	631.05	870.40	962.45	1113.75	1205.60	1241.40	1500.95
	473.75	645.25	891.85	986.30	1150.70	1240.40	1276.30	1548.60
•	482.80	661.70	916.80	1013.75	1191.95	1279.75	1315.50	1601.70
	490.15	675.50	937.85	1037.35	1228.65	1314.15	1350.00	1648.70
	499.25	692.05	962.45	1064.80	1269.75	1353.55	1389.25	1701.50
· ·	506.55	705.95	983.30	1087.95	1306.00	1387.65	1422.95	1747.90
	515.70	722.10	1008.20	1115.20	1346.90	1426.70	1462.20	1800.70
	522.75	735.85	1028.85	1138.05	1382.75	1460.15	1495.55	1846.50
· ·	531.85	752.20	1053.15	1165.45	1423.55	1499.30	1534.75	1899.15
	538.80	765.55	1073.60	1187.90	1458.85	1532.40	1567.60	1944.20
0	547.80	781.85	1097.95	1215.20	1499.60	1571.35	1606.45	1996.65
	554.80	795.10	1117.30	1237.60	1519.95	1594.25	1634.75	2041.50
	563.70	811.45	1140.75	1264.45	1546.15	1622.80	1668.80	2093.65
	570.75	824.40	1159.70	1286.70	1566.40	1645.70	1696.65	2137.80
•	579.55	840.55	1183.00	1313.70	1592.30	1674.35	1730.80	2189.90
	586.45	853.55	1201.90	1335.45	1612.35	1696.60	1758.25	2233.35
	618.55	924.95	1291.15	1474.60	1723.40	1839.70	1910.10	2408.45
	648.20	992.80	1375.35	1607.80	1827.35	1975.25	2054.25	2574.05
	680.50	1064.05	1464.35	1746.60	1937.80	2117.60	2205.45	2748.55
	709.70	1130.95	1547.55	1878.15	2040.80	2251.60	2348.25	2912.15
	741.65	1201.90	1636.20	2016.50	2150.95	2393.40	2499.00	3085.90
	770.80	1268.15	1718.55	2146.75	2252.55	2525.90	2640.00	3247.60
•	802.65	1338.75	1806.95	2284.30	2362.15	2667.25	2790.15	3420.85
	857.20	1429.50	1928.35	2439.10	2522.05	2846.85	2978.30	3651.35
	914.25	1524.85	2056.80	2601.65	2690.20	3036.45	3176.85	3894.70
•	967.75	1614.20	2177.45	2754.25	2847.80	3214.45	3362.95	4123.00
	1024.70	1709.05	2305.55	2916.15	3015.30	3403.45	3560.80	4365.45
0	1077.15	1796.65	2423.65	3065.50	3169.95	3577.90	3743.20	4589.25
0	1133.75	1891.30	2551.10	3226.95	3336.50	3766.10	3940.15	4830.70
Over 100 kg								
· · · · · · · · · · · · · · · · · · ·	11.33	18.91	25.51	32.26	33.36	37.66	39.40	48.30
, ,	1133.75	1891.30	2551.10	3226.95	3336.50	3766.10	3940.15	4830.70

# UPS Worldwide Express Freight

# RAPID DELIVERY OF PALLETISED SHIPMENTS WORLDWIDE

Rates applicable for: Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location.

UPS Worldwide E	xpress Freight							<u> </u>
Zone	1	2	3	4	5	6	7	8
USD								
Min rate	915.90	1527.25	2061.85	2607.15	2695.90	3044.50	3184.35	3904.30
weight								
71 - 99 kg								
Price per kg	12.90	21.51	29.04	36.72	37.97	42.88	44.85	54.99
100 - 299 kg								
Price per kg	12.63	21.08	28.45	35.98	37.21	42.01	43.94	53.88
300 - 499 kg								
Price per kg	12.37	20.65	27.87	35.25	36.45	41.17	43.06	52.80
500 - 999 kg								
Price per kg	12.12	20.22	27.31	34.54	35.73	40.34	42.19	51.74
1000 kg or more								
Price per kg	11.87	19.82	26.76	33.85	35.00	39.53	41.34	50.70

#### SECTION 1

CHOOSING THE RIGHT SERVICE PAGE 4

#### SECTION 2

<u>DETERMINING THE RATE –</u> <u>SENDING SHIPMENTS</u> PAGE 10

#### SECTION 3

<u>DETERMINING THE RATE –</u> <u>RECEIVING SHIPMENTS</u> PAGE 17

#### **SECTION 4**

ADDITIONAL SERVICES AND CHARGES
PAGE 22

# 4. ADDITIONAL SERVICES AND CHARGES

In this section you will find information about the additional services available from UPS. These include:

- UPS Internet Shipping
- <u>UPS Returns</u>
- UPS Import Control

### How to calculate the total shipping cost:

- 1 Calculate the shipping charge for sending or receiving a shipment (see <u>Section 2</u> or <u>Section 3</u>).
- 2 In this section, look up the charge for any additional service that might apply to your shipment. Please note that some charges are per package and some are per shipment. All packages covered under one waybill shall be considered a single shipment.
- 3 Add the two amounts together to find the total cost for your shipment (excluding customs or excise duties and taxes).

Unless otherwise indicated, charges for additional services will be billed to the payer and apply to all UPS service options.

The rates and additional charges detailed in this publication are effective 22 December 2024.

The latest information can be found on the UPS website <a href="https://www.ups.com">www.ups.com</a> or may be confirmed by contacting the UPS Customer Service Centre on +254 703 011 000/+254 732 171000.

## Changes to rates and additional charges

In order to respond to evolving costs and taxes and to ensure a competitive service, UPS reserves the right to amend or introduce rates and charges. A minimum of 10 days notice will be provided.

2025 UPS Service and Tariff Guide, Kenya

ADDITIONAL SERVICES AND CHARGES

# **UPS Visibility Services**

# Convenient ways to track your packages online or on the move.

UPS has the most comprehensive proof of delivery service that allows you to track your shipments.

Service	Description	Fee
Proof of Delivery (POD)*	Ideal for customers without internet access. Upon request, UPS will provide proof of delivery of your shipment via fax or post.	6.20 USD billed to the requester for each letter or fax transmission.

# How can UPS help return my goods?

# **UPS Returns®**

Your goods can come back as easily as they go. Whether you need a shipment returned from a nearby city or from across the globe, UPS Returns can simplify.

Service	Description	Fee				
UPS Return Plus						
UPS 1 Attempt Returns Plus	Allows you to request a collection for the prompt return of a package. A UPS driver will make one attempt to collect the return package. If unable to collect the package, our driver will leave the label for your customer. The customer will then apply the label to the package and take it to a UPS location or contact UPS for a collection. For service availability please see notes below.	8.65 USD per package in addition to the relevant receiving shipping costs.				
UPS 3 Attempts Returns Plus	Allows you to request a collection for the prompt return of a package. The UPS driver will attempt to collect your package for three consecutive business days. If, by the third attempt, the driver is still unsuccessful in collecting the shipment, the label will be returned to UPS and you will have to reprocess the service request. For service availability please see notes below.	10.40 USD per package in addition to the relevant receiving shipping costs.				
UPS Returns	UPS Returns					
UPS Prints and Posts Return Label	UPS prints and posts return labels to your customer. This is suitable for a variety of circumstances such as product recalls. Once applied, your customer can arrange a collection with UPS. For service availability please see notes below.	5.80 USD per package in addition to the relevant receiving shipping costs.				
UPS Print Return Label	Enables you to generate a label and include it in an outbound shipment to over 135 countries worldwide. You may also distribute the labels separately after your shipment has been sent. Customers then simply apply the label to their package and either bring the package to a UPS authorised collection point or arrange a collection with UPS. For service availability or for UPS location details, please call your local UPS office or visit <a href="https://www.ups.com">www.ups.com</a> .	1.80 USD per package in addition to the relevant receiving shipping costs.				
UPS Electronic Return Label	Allows you to e-mail a return label to customers in over 135 countries. Your customer can then print the return label and a receipt before either bringing the package to a UPS-authorised collection point or arranging collection with UPS. For service availability or for UPS location details, please call your local UPS office or visit <a href="https://www.ups.com">www.ups.com</a> .	2.30 USD per package in addition to the relevant receiving shipping costs.				

#### Note

- Shipments to or from countries outside the EU require both a return label and a commercial invoice in order
  for the shipment to pass smoothly through customs. Regulations and requirements for documentation for
  individual commodities vary from country to country. It is essential to review commodity-specific documentation
  stipulations for both the country of origin and the country of destination. Depending on the commodity and its
  use, special licensing and notations for accompanying documentation may be required.
- If the international shipment is returned to a different country than where the requesting party resides, a customer contract will be required.
- UPS 1 Attempt and UPS 3 Attempts Returns Plus are available for collection in the EU plus the following countries
  or territories: Canada, Liechtenstein, Mexico, Norway, Puerto Rico, Russia, Switzerland, United States.
- UPS Prints and Posts Return Label is available for retrieving goods within the EU plus the following countries
  or territories: Australia, Brazil, Canada, China, Hong Kong, India, Japan, Liechtenstein, Malaysia, Mexico, Norway,
  Philippines, Puerto Rico, Russia, Singapore, South Korea, Switzerland, Thailand, United States.
- Transportation charges for return packages are billed after entering the UPS system. UPS Prints and Posts Return
  Label, UPS 1 Attempt Returns Plus and UPS 3 Attempts Returns Plus, UPS Returns Exchange and UPS Returns Pack
  and Collect accessorial fees are billed at the time of request. UPS Print Return Label, UPS Electronic Return Label
  and Import Control fees are billed after the corresponding package enters the UPS system.
- All UPS Returns are subject to UPS's Terms and Conditions of Carriage.

#### Note

All charges for our additional and optional services are shown exclusive of taxes. Where applicable, tax will be chargeable at the standard rate. 2025 UPS Service and Tariff Guide, Kenya ADDITIONAL SERVICES AND CHARGES

# What optional services are available from UPS?

Service	Description	Fee
Declared Value for Carriage	UPS automatically protects every shipment against loss or damage, up to a certain value, as described in the <u>Liability section</u> . With Declared Value for Carriage, you may increase UPSs limit of liability for proven losses by declaring a higher value for carriage on the UPS shipping documentation. The value of the goods declared shall not in any event exceed USD 50,000 or its local currency equivalent per package. Refer to UPSs Terms and Conditions of Carriage for more information.	1% of the declared value of the shipment or a minimum of 6.10 USD.
Saturday Delivery*	For time-critical shipments, UPS offers the convenience of Saturday Delivery. Delivery times depend on the shipping service you choose, and the origin and destination of your shipment. Please contact your UPS Customer Service Centre on +254 703 011 000/+254 732 171000 for service availability.	92 USD per domestic shipment will be charged in addition to shipping costs. 92 USD per international shipment will be charged in addition to shipping costs.

# What additional costs might apply to your shipment?

Charge	Description	Fee
Fuel Surcharge	In the event of a change in fuel prices, UPS may add or modify a surcharge on rates by an amount it may reasonably consider to reflect the consequential increase in its direct operating costs.  UPS uses an index-based surcharge determined by the U.S. Gulf Coast (USGC) price for kerosene-type jet fuel reported by the U.S. Energy Information Administration (EID) two weeks prior to the first Monday of each month, rounded to the nearest cent.	This charge applies to shipping charges and the following additional services:  • Saturday Delivery  • Large Package Surcharge  • Surge Fees  This surcharge is adjusted monthly. Changes to the surcharge will be effective on the first Monday of each month. The latest details concerning any fuel surcharge applicable are available at <a href="https://www.ups.com">www.ups.com</a> .
Address Correction	If a mistake has been made in the address and the correct address is within the same destination country, UPS will make every reasonable effort to find the correct address and deliver the shipment.	8.50 USD per shipment will be billed to the shipper in addition to the shipping costs.
Surge Fees	UPS reserves the right to impose one or more Surge Fees on Packages shipped during such specific periods as UPS may designate in its sole discretion. Details regarding the application of Surge Fees are set forth at <a href="mailto:ups.com/surgefees">ups.com/surgefees</a> .  Such Surge Fees apply cumulatively if a Package meets more than one of the specified criteria for a Surge Fee, and Surge Fees apply in addition to any other applicable Charges, including but not limited to when Surge Fees may apply at the same time as one or more Demand Surcharges.  No waiver, discount, or reduction of any type to Surge Fees shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific written reference to Surge Fees.	Details are available at <u>ups.com</u> .

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ADDITIONAL SERVICES AND CHARGES

# What additional costs might apply to your shipment?

Service	Description	Fee
Special Handling of Undeliverable Shipments	For all shipments within the EU and for all domestic shipments, when UPS has taken measures to try to deliver the shipment but has been unsuccessful, UPS will automatically return the shipment by our UPS Standard service (where available). The return charges, which include transportation and fuel costs, will be charged to the shipper, except for undeliverable domestic shipments, in which case the payer of the original costs will be charged. For all shipments outside the EU, UPS will contact the shipper and process the shipment upon instructions. The shipping costs and a surcharge will be charged to the shipper for the processing of each such undeliverable shipment.	Applicable receiving shipping costs. 6.20 USD per undeliverable shipment will be charged in addition to the shipping costs.
Extended Area and Remote Area Collection and Delivery Service	UPS will apply a surcharge for any collections or deliveries to areas considered an extension of the normal UPS service area. Depending on the ease of accessibility, these locations served are classified as either an extended area or a remote area.  For information on whether this charge applies to a specific location, please refer to <a href="https://www.ups.com">www.ups.com</a> . Go to 'Calculate Time and Cost' and then click on 'Zones and Tariffs'.	For service to an extended area, the following will be added to the shipping charges: 0.57 USD per kilogram or a minimum of 37 USD per shipment, whichever is the greater.  For service to a remote area, an amount of 0.79 USD per kilogram or a minimum of 45 USD per shipment, whichever is the greater, will be added to the shipping charges.
Receiver/Third Party Refuses to Pay	This charge applies when the shipper selects the receiver or a third party to pay the shipping charges and the bill-to party refuses to pay.	12.30 USD per shipment will be charged to the shipper in addition to the shipping charges and other amounts payable when non-payment occurs.
Currency Conversion*	Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through major money centre banks.	In addition, an exchange fee equal to 0.75% of the amount converted will apply.
Duty and Tax Forwarding Charge	For shipments outside the EU when the payer of duties and taxes is not located in the destination country	18.50 USD per shipment will be billed to the party who pays the shipping charges.
Additional Handling Charge	When additional handling is required, the Additional Handling Charge applies for the following:  Any article that is encased in an outside shipping container made of metal or wood.  Any cylindrical item, such as a barrel, drum, pail, or tyre, that is not fully encased in a corrugated cardboard shipping container.  Any package with the longest side exceeding 122cm or its second-longest side exceeding 76cm.  Any package with an actual weight greater than 25kg.  Each package in a shipment where the average weight per package is greater than 25kg and the weight for each package is not specified on the source document or the UPS automated shipping system used.  UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling. The Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.	5.10 USD per package will be billed in addition to the shipping costs.
Large Package Surcharge <sup>1*</sup>	A package is considered a "Large Package" when its length plus girth [girth = (2 x width) + (2 x height)] combined exceeds 300cm, but does not exceed the maximum UPS size of 400cm. Large Packages are subject to a minimum billable weight of 40kg in addition to the Large Package Surcharge.	77 USD per package will be billed in addition to the shipping costs.
Over Maximum Limits*	Packages with an actual weight of more than 70kg, or that exceed 274cm in length, or exceed a total of 400cm in length and girth combined [girth = (2 x width) + (2 x height)], are not accepted for transportation. If found in the UPS small package system, they are subject to an additional charge. Packages exceeding 400cm in length and girth combined are also subject to the Large Package Surcharge.	145 USD per package will be billed in addition to the shipping costs.
Oversize Pallet Handling Surcharge	An Oversize Pallet Handling Surcharge will apply to UPS Worldwide Express Freight™ when a pallet's dimensions exceed the maximum size or weight restrictions (which vary by origin and destination) as set forth at <a href="https://www.ups.com/assets/resources/media/wwef_max_dim.pdf">www.ups.com/assets/resources/media/wwef_max_dim.pdf</a> .	Oversize Pallet Handling charge of 164 USD per pallet.

# What other UPS services are available?

### **UPS Import Control®\*#**

This service allows you to manage the collection, scheduling and billing of your import shipments from over 120 countries. Using advanced technology, you can control crucial importing aspects including customs documentation, delivery speed and billing options. Services include:

## **1 UPS Collection Attempt**

Send shipping labels and commercial invoices to UPS, who will then make one attempt to collect the package. If unable to collect the package, our driver will leave the documents for your exporter.

8.65 USD per package in addition to relevant shipping costs.

#### **3 UPS Collection Attempts**

Send shipping labels and commercial invoices to UPS, who will then make three attempts to collect the package. If our driver is unable to collect the package after the third attempt, the documents will be returned to UPS and you will have to reprocess the service request.

10.40 USD per package in addition to relevant shipping costs.

#### **Commercial Invoice Removal**

Allows you to ship directly to third-party receivers without revealing the value of goods.

19.57 USD per shipment in addition to relevant shipping costs.

Print Return Label, Electronic Return Label, Prints and Posts Return Label are included. More information about these services can be found in the UPS Returns page.



For bookings and enquiries call UPS on +254(0)703 011 000/732 171 000

or visit us on the web at: www.ups.com®

G4S Kenya LTD
Authorized service contractor for UPS
Kenya Airways Cargo Center, ACHL Building
Cargo village- JKIA
Nairobi
Cell:0703 011 000/0732 171 000
Email:Info@Ke.g4s.com