2022 Year-End Holiday Schedule

2022 Holiday Season Recommended Last Days to Ship For Dec. 24 Delivery

U.S. DOMESTIC ¹	
SHIPPING VIA	SHIP DATE
UPS [®] Ground shipping	Check <u>ups.com/ctc</u> for details
UPS 3 Day Select [®]	Dec. 20
UPS 2nd Day Air® services	Dec. 21
UPS Next Day Air [®] services	Dec. 22

	U.S. TO CANADA ¹		U.S. TO MEXIC	
	SHIPPING VIA	SHIP DATE	SHIPPING VIA	
	UPS® Standard services (From the 48 contiguous states only)	Check ups.com/ctc for details	UPS® Standard services (From the 48 contigu states only)	
_	UPS Worldwide Expedited®	Dec. 19	UPS Worldwide Expedited®	
	UPS Worldwide Express [®] services	Dec. 22	UPS Worldwide Express [®] service	

U.S. TO MEXICO ¹		
SHIPPING VIA	SHIP DATE	
UPS® Standard services (From the 48 contiguous states only)	Check ups.com/ctc for details	
UPS Worldwide Expedited®	Dec. 19	
UPS Worldwide Express [®] services	Dec. 21	

U.S. TO OTHER DESTINATIONS

For last days to ship from the U.S. to other international destinations, please visit Calculate Time and Cost at <u>ups.com/ctc</u>.

¹Shipments to certain destinations may take longer. Check <u>ups.com/ctc</u> for details.

THANKSGIVING

Wednesday, Nov. 23

Normal pickup and delivery service. All UPS Next Day Air® packages picked up today will be scheduled for delivery on Friday, Nov. 25. UPS 2nd Day Air® packages picked up today will be scheduled for delivery on Monday, Nov. 28 (except those processed and labeled for delivery on Saturday, Nov. 26).

Thursday, Nov. 24, Thanksgiving Day (UPS Holiday)

No UPS[®] pickup or delivery service. UPS Express Critical[®] service is available. Call 1-800-714-8779 or visit upsexpresscritical.com.

Friday, Nov. 25

Normal pickup and delivery service.

Notes

* References to "UPS Air and International Air" packages include UPS Next Day® Early, UPS Next Day Air®, UPS Next Day Saver®, UPS 2nd Day Air A.M.®, UPS 2nd Day Air®, UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver®, and UPS Worldwide Expedited®.

Visit <u>ups.com/tariff</u> for the UPS Tariff/Terms and Conditions. The information contained in this schedule and all service guarantees are subject to change.

Packages exceeding UPS weight or size requirements are not accepted for transportation.

CHRISTMAS

Monday, Dec. 19

Normal pickup and delivery service.

Tuesday, Dec. 20

Normal pickup and delivery service. This is the last day to ship UPS 3 Day Select[®] packages for delivery on Friday, Dec. 23.²

Wednesday, Dec. 21

Normal pickup and delivery service. This is the last day to ship UPS 2nd Day Air[®] packages for delivery on Friday, Dec. 23. UPS 3 Day Select[®] packages picked up today will be scheduled for delivery on Tuesday, Dec. 27.^{2.3}

Thursday, Dec. 22

Normal pickup and delivery service. This is the last day to ship UPS Next Day Air[®] packages for delivery on Friday, Dec. 23.³

Friday, Dec. 23

Normal pickup and delivery service.³

Saturday, Dec. 24, Christmas Eve

Normal delivery service. Pickup service available only for Air and international Air* packages if prearranged by Wednesday, Dec. 21. UPS On-Call Pickup® service is available for Air and international Air packages. UPS Next Day Air® packages picked up today will be scheduled for delivery on Tuesday, Dec. 27.

Monday, Dec. 26, Christmas Day (UPS Holiday)

No UPS[®] pickup or delivery service. UPS Express Critical[®] service is available. Call 1-800-714-8779 or visit <u>upsexpresscritical.com</u>.

NEW YEAR'S

Tuesday, Dec. 27

Normal pickup and delivery service.

Wednesday, Dec. 28

Normal pickup and delivery service.

Thursday, Dec. 29

Normal pickup and delivery service. UPS 2nd Day Air[®] packages picked up today will be scheduled for delivery on Tuesday, Jan. 3. UPS 3 Day Select[®] packages picked up today will be scheduled for delivery on Wednesday, Jan. 4.

Friday Dec. 30

Normal pickup and delivery service. This is the last day to ship UPS Next Day Air[®] packages for delivery on Saturday, Dec. 31 with a UPS On-Call Pickup[®], a UPS SmartPickup[®], or other prearranged, scheduled pickup, or by tendering a shipment at a The UPS Store[®] location or a UPS Authorized Service Location.

Saturday, Dec. 31, New Year's Eve

Delivery of UPS Air and international Air* packages only. Pickup service available only for Air and international Air* if prearranged by Thursday, Dec. 29. UPS On-Call Pickup® service is available for Air and international Air* packages. UPS Next Day Air® packages picked up today will be scheduled for delivery on Tuesday, Jan. 3

Monday, Jan. 2, New Year's Day (UPS Holiday)

No UPS[®] pickup or delivery service. UPS Express Critical[®] service is available. Call 1-800-714-8779 or visit <u>upsexpresscritical.com</u>.

Tuesday, Jan. 3

Normal UPS[®] pickup and delivery service resumes.

²Shipments to certain destinations may require an earlier shipping date. Please check <u>ups.com/ctc</u> for the most up-todate transit times.

³Saturday delivery options may be available for certain shipments to certain destinations, for delivery on Saturday, Dec. 24.



Suspension of Service Guarantee

Currently, the Service Guarantee is in effect for select Air and International services but is otherwise suspended. We remain committed to providing the excellent service that customers have come to expect. For further details on the service guarantee, <u>visit UPS Service Guarantee | UPS - United States</u>.

If there are changes to scheduled delivery times, or shipment times-in-transit are made, these will be reflected in all UPS shipping, tracking, and package management systems. For example, the most up-to-date transit times will always be available at <u>ups.com/ctc</u> at the time of shipping.

UPS Air and International Air

Scheduled delivery times for Air and international Air* packages scheduled for delivery Nov. 25 – Dec. 31 will be extended as follows: UPS Next Day Air® Early and UPS Worldwide Express Plus® services will be extended by 90 minutes, UPS Next Day Air® to commercial locations with a typical 10:30 AM or 12:00 PM commit time will be extended to 3:00 PM, and UPS Next Day Air® to residential locations and all other time definite Air and International Air services will be extended to end-of-day.

A limited number of UPS 2nd Day Air[®] and UPS 3 Day Select[®] packages tendered Dec. 19 and UPS 2nd Day Air[®] packages tendered Dec. 20, and with certain origins and destinations, may require an additional day in transit. The most up-to-date transit time details will be available at <u>ups.com/ctc</u> at the time of shipping.

UPS® Ground and UPS® Standard

From Nov. 14, 2022 – Jan. 14, 2023, a limited number of UPS[®] Ground and UPS[®] Standard packages, with transit times of three or more days, and with certain origins and destinations, will require additional time in transit. The most up-to-date transit time details will be available at <u>ups.com/ctc</u> at the time of shipping.

Time-in-transit notes

On UPS holidays — Nov. 24, Dec. 26, and Jan. 2 — there is no movement of any packages tendered to UPS, regardless of the date of tender.

UPS Express Critical[®] service is available for urgent packages every day of the year, including UPS holidays. Call 1-800-714-8779 or visit <u>upsexpresscritical.com</u>.

Peak Surcharges

To learn more about peak surcharges and when they apply, visit <u>ups.com/peaksurcharges</u>.

Self-Serve Options

Below are links that will allow you access current service and package information around the clock.

