

Achieve Efficient Customs Clearance with UPS Trade Assist™

The customs clearance process doesn't have to be complicated. Discover useful tips on how to get your shipment across customs with minimal delays!



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Provide complete and accurate information

Provide complete and accurate information on your commercial invoice including goods description, weight, quantity and any other relevant details pertaining to your shipment in order to avoid unnecessary customs clearance delays.



Select Incoterms® carefully



Incoterms rules are globally-recognised definitions and rules of interpretation for most common commercial terms used in sales contracts for international trade. They determine the responsibility of buyers and sellers for the delivery of goods. Using the correct Incoterms will help ensure duties and taxes can be calculated correctly.





More research is always better

Do prior research on what permits and licenses may be required for your shipment. Certain product types such as food and drugs may require a permit or license to be obtained and provided with your shipment before it can move.





Display your commercial invoice

Always prepare and display your commercial invoice prominently* on your shipment to avoid major delays, as customs authorities may conduct physical checks to ensure the contents in your shipment correspond to the contents on your commercial invoice.





Digitise your records

Scan and keep digital copies of your paper documents relating to your shipment for easy accessibility and for audit purposes.



*Opt in for UPS Paperless® Invoice to skip this step

How can UPS Trade Assist help?

With more than 80 years of customs brokerage and global trade experience, customers can leverage UPS Trade Assist to navigate customs complexities and mitigate risks.

Contact us at tradeassist@ups.com or simply reach out to your UPS account executive today.