



# How UPS Access Point™ and UPS My Choice® can boost your business

## What is UPS Access Point™?

It's a place, usually a nearby shop or convenience store, where your customers can collect or drop-off packages when it's convenient for them. No more 'Sorry, we missed you' cards.



There are over 24,000 UPS Access Point™ locations worldwide and over 15,000 across Europe.



## What is UPS My Choice®?

It's a handy online tool that notifies your customers where and when their delivery or UPS Access Point™ collection will arrive. And, if the time or place doesn't work for them, customers can re-route or re-schedule their delivery.

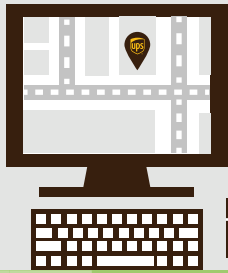


Over 27 million customers have signed up to UPS My Choice®.

# UPS Access Point™ and UPS My Choice® are great for your customers because...

## They are in control

Customers can nominate where and when they pick up their package.



## They get peace of mind

Regular notifications let them know where their package is.



## It works around them

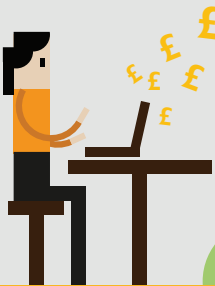
Need to change a delivery time last minute? No problem.



# And this is great for you because...

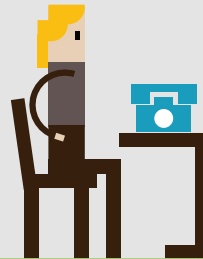
## It boosts business

64% of UPS My Choice® members spend more money online.<sup>1</sup>



## It saves you time

Customers are 66% less likely to call customer service about deliveries.<sup>2</sup>



## You get peace of mind

Don't worry about shipping to new destinations. Our global integrated network has you covered.



# Setting up and managing UPS Access Point™ and UPS My Choice® is easy

We take care of it all. And we'll make sure our process works around you so we can help your business succeed.



## Our process is simple

### Plan

We work closely with you to understand your business needs.



### Build

We simply plug UPS Access Point™ and UPS My Choice® into your website.



### Launch

We get the new system running and make sure it's working smoothly.



### Watch

We keep a close eye on it and see what we can do to grow your business.

